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Improved Capabilities in Desktop Testing at Idaho National Labs

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Desktop Management in Information Technologies at the Idaho National Lab needed a better method of testing new software, hardware, configurations, policies and practices. A test lab was designed and built to help improve the capability of Desktop Management to do this testing, considering such capabilities as remote access, VLANing, system & application virtualization, focusing on standards and desktop resources geography. This presentation will give an overview of it's design and operation.

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