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Mac Support at Fermilab

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Mac Support at Fermilab was officially re-introduced in June of 2007 .

Officially there are 350 Macs (laptops and Desktops and no MacAir) as of time of writing this abstract. We currently support Computer Professionals, Physicists, and Directorate Personnel.

In order to make our Mac environment Enterprise Ready; the OSXWG (OSX Working Group) was formed to create and review central management policies, Advise on procedures and formulate new processes to make the Mac a more acceptable OS in the Enterprise Environment.

Whilst there are many tools/ products available in the Mac World to resolve issues we are currently in the process of evaluating a few tools that are Enterprise Ready/ capable. The ones that will be discussed are for Anti Virus: Symantec and Sophos; for Inventory ARD and QMX; for Domain Membership Centrify. We will talk about the order in which these were and are being implemented and why.

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