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## Quality, Pride and Motivation: A self evaluation

*Tuesday, 13 May 2008 15:30 (40 minutes)*

**Bio:** Shelli Goodrich is a Systems and Network Technologist at Lawrence Livermore National Laboratory; Goodrich has a Bachelors of Arts Degree in Human Development and brings 10 years of public education experience to her current role as an IT professional. Goodrich presented 'You, Me and IT': A Customer Service Perspective at NLIT 2007.

**Objective:** To provide participants with useful information regarding evaluation of professional development, passion and motivation in a challenging work environment.

**Goals:**

Methods will be shared evaluating the way an individual performs tasks

Procedures will be shared evaluating the formal prescribed way an organization wants a task preformed

Tools will be emphasized; a software and hardware checklist a person uses to perform tasks

Equipment will be evaluated, concluding the efficiency in which an individual can perform tasks

Skill Level will be evaluated, of individuals performing tasks.

Participants will gain knowledge and acquire resources to produce quality outcomes

The implementation of a skill set will be provided so a technician can evaluate quality of work, self pride, ownership and motivation.

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**Session Classification:** Tuesday Breakout 4

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