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LANL Case Study: Funding Computing Support

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LANL Case Study: Funding Computing Support On October 1, 2007 Los Alamos National Laboratory (LANL) changed the funding model for desktop and server computing support from a recharge based system to an institutional tax for standard support. This presentation will discuss this new LANL approach and the consequences of the decision; some planned, some unplanned, and observations on what could have and should have been done differently.

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