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IT Cost-cutting at LLNL

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Budgets are being slashed throughout the DOE complex. Labs are faced with reductions in IT support costs, which can lead to significant degradations in service delivery.

At LLNL, we are undertaking several restructuring and cost-reduction initiatives that will reduce the impact of cost reductions and not degrade services as severely. Some of these initiatives include centralized unclassified network support, use of a common ticketing tool, use of the Enterprise Service Desk, server consolidation and virtualization, and centralized desktop management for software distribution, patching, anti-virus updates, compliance and accreditation. Some strategies include reducing the number of systems per user, reducing and consolidating printers, reducing hardware purchases through reuse, and in one business unit, platform convergence to PCs. All these are built on organizational structures featuring resource pools for our technicians while maintaining strong ties to customers programmatic needs.

A viewer of this presentation will walk away with an understanding of how IT budget reductions have been dealt with at LLNL and will acquire knowledge of some tools that can be employed to meet their own Lab's needs in the reduction space.

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