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Training in new technologies at ORNL

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IT University was initially created to help the Information Technology Services Division staff learn the new Microsoft technologies that were soon to be offered to ORNL. IT University had some success with the training by offering one hour lunch and learns as well as creating a SharePoint site with numerous web resources. While this was a good start, there were some problems with the way the lunch and learns were presented and with the fact that there was just not enough information being made available to the staff.

The answer to those issues was to turn IT University into a project. With a good budget and planning, IT University now offers multiple types of training including the one hour lunch and learns, half day classes, as well as all day classes. IT University has a more informative SharePoint site in which users can get even more information to help further their education. With all these options available, there is ample opportunity for the IT staff as well as the majority of the lab to have good exposure to the new Microsoft technologies that are being offered.

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