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# **UEC Quality of Life Committee**

Frank Chlebana, Fermilab Oct 13, 2017

#### **Mission Statement**

The Quality of Life committee's main web page: <a href="http://orgs.fnal.gov/fermilab-users-org/Committee/QoL/Committee-QoL.html">http://orgs.fnal.gov/fermilab-users-org/Committee/QoL/Committee-QoL.html</a>

Last year we reviewed and updated our mission statement.

"The mission of the Quality of Life committee is to oversee the living and work environment for all of Fermilab's Users. In particular the committee responds to issues related to services such as housing, dining, and work space, facilitates international Users visiting Fermilab, and works to provide a positive working environment."



# **Update members**

# Will update the documentation for the membership

Committee Members 2015-2016

Name	Email
Minerba Betancourt - Fermilab (chair)	Minerba Betancourt
Frank Chlebana - Fermilab (deputy)	Frank Chlebana
Sowjanya Gollapinni - University of Tennessee, Knoxville	Sowjanya Gollapinni
Ed Kearns - Boston University	Ed Kearns
Eric Prebys - Fermilab	Eric Prebys
Joseph Zennamo - University of Chicago	Joseph Zennamo

Let me know if you want to contribute...

Some people expressed interest in joining:

Jiyeon Han Gavin Davis



# Quality of Life Topics

We previously had a "brain storming" meeting to come up with a list of Quality of Life topics. Will plan to have another meeting to identify a subset of the ones that have the highest priority

- housing availability for short term visits
- market place to purchase used items and services
- √ community events (parties...)
- √ sports / fitness opportunities
- ✓ advertise interest clubs and
- ✓ provide a mechanism to encourage forming new clubs
- √ safety issues
- √ wellness day
- √ health care
- √ benefits, reduce costs
- ✓ retirement planning
- collecting feedback and input
- participation and part of solving problems
- office space / working environment
- foreign visitors resources
- living conditions in the village
- cafeteria experience
- bathroom facilities, maintenance and cleanliness

- kitchen and coffee facilities, maintenance and cleanliness
- √ flexible work hours / work from home
- education and career advancement opportunities
- ✓ mentoring programs
- ✓ accessibility to the lab
- internationalization of the lab and easing bureaucratic huddles for foreign visitors
- √ family life, day care, flexible work hours, work from home
- ✓ monetary bonuses
- effective enforcement of policies on harassment
- ✓ support network, employee assistance for personal problems (alcohol, depression)
- ✓ Improved office comfort, lighting, temperature, work space

- ✓ Lab is working
- . UEC is working

Some topics are already being covered. Do not want to duplicate the effort... Improve communication and ability to find resources...



# **Activities of the Quality of Life Committee**

Cafeteria survey: We conducted a cafeteria survey
Many of the users suggestions have been implemented
A Food Services Advisory Committee has been formed



Fermilab transportation survey: We conducted a survey to explore whether there is sufficient interest in the availability of short-term car rentals on the Fermilab site

Users were very interested in the short rental car, options are being evaluated

On-site housing: The Housing Allocation Committee has been established to review housing policies and make room assignments.



Off-site housing:
Special rates are being offered for Fermilab users

Candlewood suites term of agreement is from January 1 to December 31 2017



# **Activities of the Quality of Life Committee**

Office space: Evaluated office utilization on several floors (9,10,11).

Next steps will be to coordinate a meeting with the landlords of each floor to understand the needs and current space availability in order to make more efficient use of the space

Conference rooms: Updated the conference rooms listing.

Ongoing work to improve availability of rooms and the booking procedure

Provide Your Feed	back to the Quality of Life Committee
the UEC. We also welcome useful and effective. Sugge	stions or issues you would like to bring to the attention of hearing about any existing programs that you think are estions submitted using this form are anonymous. If you question, please enter your name and email address in the
We look forward to hearing	from you!
Name (optional):	
email (optional):	
Feedback:	
I'm not a robot	reCAPTCHA Privacy - Terms
Submit Clear All Fields	

#### Setup a feedback form:

http://orgs.fnal.gov/fermilab\_users\_org/Committee/QoL/Committee-QoL.html

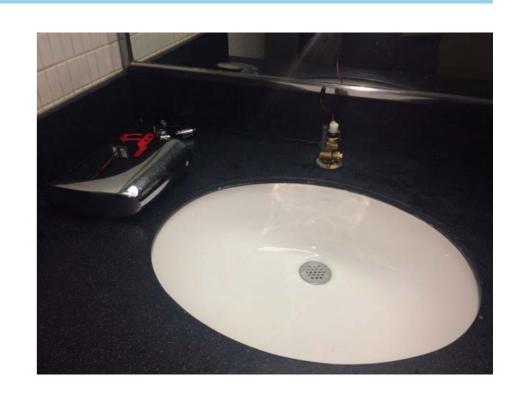
Can be used to anonymously send feedback to the Quality of Life committee



# **Activities of the Quality of Life Committee**

#### **Facilities**

There are/have been issues with several of the bathrooms which have taken a long time to get fixed...





#### Suggestions:

Proactively survey facilities to identify unreported problems...

Add a note in a more visible location, like the back of the door

To report problems with this facility, please text a description of the problem to XXXX, send email to YYYY, or call ZZZZ



# Feedback from the Suggestion Box

Feedback: I'm not a strict vegetarian, but I enjoy the sauteed vegetable station in the cafeteria. However, it gets pretty repetitive. May I suggest that the chef could consider other vegetarian options? Indian recipes, for example?

Feedback: The quality of food in the cafeteria has deteriorated significantly. It is not uncommon to be served half-cooked meat/poultry products. Overall, the quality/price ratio is much worse compared to the situation before the change of management.

Feedback: Interesting to hear of possibility of grill on the patio, but an upgrade to the patio is badly needed. (1) doors with automatic or foot-pad opening, now one needs 3 hands (2) more tables and chairs all with parasols (3) shrubs in pots around as windbreakers and greenery (4) a green astro-turf floor covering. This could be really nice and well used. I am inspired by the CERN cafeteria terrace.



# **Additional Suggestions**

#### From Gavin Davies:

Improve credit card transactions in the cafeteria and frontier pub

What resources are available for users if they are feeling stressed, overwhelmed, attacked, and many more personal feelings. What support system exists and how do we advertise it, notably for international people that don't have, say, a counselor that they might know to go to at their home countries' institution?

Have seen occasional postings of resources by the elevators... See what can be done to improve finding available resources



#### Feedback Form

#### Good news:

Recently, we have not received any complaints via the feedback form!

#### Bad news:

It looks like the form is not working...
I tried sending a message... and did not receive it.
Not sure how long that it has been broken.

https://orgs.fnal.gov/fermilab\_users\_org/Committee/QoL/Committee-QoL.html

Once it is fixed we should implement some sort of heart beat to verify that it is still working...



# **Next Steps**

Update QoL membership and appoint deputy

Need to fix and then advertise the feedback box

Follow up with ongoing topics

Cafeteria still getting poor reviews → Food Advisory Committee

Outcome of transportation survey

Office space

New topics of concern

Access to the lab for international collaborators

We will have another brain storming meeting to solicit ideas

Possibly ask for input from the community – via feedback form...

