

Meeting the Needs of a Growing Stripper Foil Community with a Dedicated User Forum

Monday, 8 October 2018 14:30 (20 minutes)

2018 User Forum INTDS Abstract 8.29.18cs

Meeting the Needs of a Growing Stripper Foil Community with a Dedicated User Forum.

Constance G. Stoner, John O. Stoner, Jr.

ACF-Metals, PMB 231, 2954 N. Campbell Avenue, Tucson, AZ, U.S.A. 85719-2954

The Arizona Carbon Foil Co., Inc. (ACF-Metals) has been providing carbon foils to the international accelerator and cyclotron community for almost 50 years. One major component, included with the actual product, has been the personal attention, the one-on-one consultation time, that users have with our in-house Physicist and Target Specialists. The opportunity to discuss experiments, trouble shoot, and get meaningful feedback has been a viable component to the whole ACF-Metals offering.

Now, as the community is experiencing greater demands and growth in a variety of fields that use carbon foils, ACF-Metals.com has developed a User Forum to meet many of those needs. Users from all over the world can ask questions specific to their equipment, application, and production involving extractor foils. The opportunity to share important techniques with other users at all levels of experience, creating a gateway between the product, the users, and experts in their respective fields.

This talk will include actual questions from users and responses, a demonstration of the forum site, and a similar alternate source for users. We invite discussion on goal setting for the target making community in reaching out to foster the target makers and users, including possible topics and revisions to the forum to maximize its effectiveness.

Primary author: Ms STONER, Constance (Arizona Carbon Foil Co., Inc. ACF-Metals)

Co-author: Dr STONER, John (ACF-Metals)

Presenter: Ms STONER, Constance (Arizona Carbon Foil Co., Inc. ACF-Metals)

Session Classification: Session 1-Beam Charge Stripper (foil, liquid, gas, plasma)

Track Classification: 2 - Beam charge strippers (foil, liquid, gas, plasma)