



Quality of Life Sub-Committee

UEC Meeting
08. February 2019

Oliver Gutsche for the QoL Sub-Committee

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- The Society for Science at User Research Facilities (SSURF)

Quality of Life Subcommittee

Purpose

Oversee the living and work environment for all of Fermilab's Users. In particular the subcommittee responds to issues related to services such as housing, dining, and work space, facilitates international Users visiting Fermilab, and works to provide a positive working environment.

Subcommittee Members 2018-2019

- Oliver Gutsche, chair (Fermilab)
- Sarah Demers, (Yale University)
- Jiyeon Han (University of Pittsburgh)
- Cindy Joe (Fermilab)
- David Martinez Caicedo (South Dakota School of Mines & Technology)

Contact to Fermilab Student & Postdoc Association (FSPA)

- Jose Palomino Gallo, (Illinois Institute of Technology)

Committees with Quality of Life member participation

Housing Allocation Committee	QoL representative Oliver Gutsche
Food Advisory Committee	QoL representative Jose Palomino Gallo

What's New?

- Stay tuned

Contacts to Fermilab's Organization

Globals Services Manager	Griselda Lopez
Wilson Hall Building Manager	John Kent
Roads & Grounds	Joe Pygott
Computing	Jon Bakken
Wellness Programs	Jeanne Ecker
Community Building	Jessica Jensen

Useful

- Guid
- Feed



Feedback about Quality of Life at Fermilab

Please provide any suggestions or feedback about Quality of Life at Fermilab via the [feedback form](#)

List of open and resolved feedback

List of resolved and open feedback provided to the Quality of Life sub-committee can be found [here](#).

Feedback Webpage

List of open and resolved feedback about Quality of Life at Fermilab

This page is under preparation

Resolved

Open

Show 5 entries

Search:

Date Received	Date Resolved	Summary	Feedback	Resolution
06/20/2018		ROC West is less pretty than ROC East. Can we set nice pictures/paintings?	ROC West is less pretty than ROC East. Can we set nice pictures/paintings?	
06/20/2018		Alphabetize badges in Users Meeting	Alphabetize badges in Users Meeting	
06/20/2018		a box to recycle name tags	a box to recycle name tags	
06/20/2018	01/17/2019	Have a zipcar park spot near WH	Have a zipcar park spot near WH	Zipcar is no longer available on site
05/02/2018		Why tree removal on WH east	Why were the trees removed in the east side parking lot? Environmental impact and communication to the community.	

Showing 11 to 15 of 51 entries

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<https://uec.fnal.gov/qol-feedback/>

Auto-generated from feedback google sheets document, still working with Maura and Gavin on layout

Maura has privacy/reputation concerns leaving the feedback unprotected

- Might paint the lab in a negative picture if “people are complaining about too many directorate parking spots”

Working on resolving this with Maura, for now will have site behind firewall (servicedesk password is needed)

At the same time, read access to the google docs with all the information was changed. If you want/need access, send email to OLI with gmail address

Feedback Overview

COUNT of Comment #	Responsible			Resolved
	Category	QoL	UEC	
Computing		1		1
Facilities:TD		1		1
Facilities:Village		1		1
Global Services			1	1
Parking:WH		2		2
Policy			1	1
Grand Total		5	2	7

COUNT of Comment #	Responsible				Open	
	Category	Government Relations	QoL	UEC		Users Meeting
Bathrooms:Village				2		2
Bathrooms:WH				3		3
Cafeteria:Hours				2		2
Computing, UEC				1		1
Facilities:Village				1		1
Facilities:WH				8	2	10
Food				2		2
Library					1	1
Mail				1		1
Metrics			1			1
Parking:WH				2		2
Policy					3	3
QoL				3	1	4
Rental Car				3		3
Taxi				2		2
UEC					1	1
UEC talks						1
User Registration				1		1
Users meeting					4	4
Visa				1		1
Grand Total			1	32	8	5

Feedback Overview since last meeting

COUNT of Comment #	Responsible		Resolved
	QoL	UEC	Grand Total
Computing		1	1
Parking:WH		2	2
Policy			1
Grand Total		3	1

COUNT of Comment #	Responsible		Open
	QoL	UEC	Grand Total
Facilities:WH		3	1
QoL		2	1
Rental Car		1	1
Taxi		2	2
User Registration		1	1
Grand Total		9	2

New feedback since last meeting

- An easy way of connecting a name to a face of a person would facilitate communication in the user community. CERN does this by showing a picture of a person on their phone book page. I think the picture is usually taken when one gets or renews their CERN ID. This phonebook feature is only available to users who are signed in, to alleviate privacy concerns. At Fermilab we have <http://neutrino.physics.fnal.gov/who-is-who/> but it only covers people in the Neutrino division. It would be useful to have a Lab-wide photo directory. I think it would be natural to integrate it with the phonebook, and have everyone with Fermilab ID there by default, like CERN did. One would probably need to sign a release of information consent to comply with privacy laws (notably the Illinois one); this can be integrated into the ID-issuing (or renewing) paperwork.
 - Need directorate sign-off to explore who at FNAL could be implementing this
- Wilson Hall had a "Foucault pendulum" (<https://www.youtube.com/watch?v=h8XWefHBh7s&feature=youtu.be>) which was uninstalled some time ago. Let me suggest to put something else instead of the pendulum, which may become a new physics attraction in the Wilson Hall. I suggest to install a large Wilson Cloud Chamber at some optimal height above the 1st floor of WH, e.g. at the altitude level of 2nd floor. ==> Let's think BIG: The suggestion is to make the largest Cloud chamber ever built, and to put it inside the Wilson Hall, so: everyone could see the cosmic rays in the chamber during late afternoons, evenings, and nights, from the cafe-exhibition area at the 2nd floor. The BIG means e.g. (15m x 10m) wide, height e.g. 1m-3m. What about stacking more chambers above each other? Using modern cooling and air-condition technology, and Fermilab experimental proficiency + expertise, this should be a reasonably achievable task! A nice mini-Cloud chamber is shown here: <https://www.youtube.com/watch?v=XGNvAEtYZkw&feature=youtu.be> (see parameters at T=16min)
 - Need directorate sign-off to explore who at FNAL could be implementing this

New feedback since last meeting

- Please install sinks in all kitchens in WH as was done on the 13th floor.
 - Will contact FESS
- Recycling is not working at Fermilab (especially WH). The recycling bins are not sufficiently labeled and there are no instructions what is recycling and what is not. Fermilab should check with universities how they handle recycling and label what can be recycled clearly for their community
 - Will contact FESS
- Taxi service on call is not suited for work related trips (especially during winter where there are no rental bikes). People are losing a lot of time for example going to the stock room and having to wait 30 min for the taxi to come back and bring them back to WH. A better way of organizing the taxi service is converting it into a bus schedule. People can plan their work according to the schedule.
 - Griselda is talking to Brian Niesman (FESS) about a potential pilot in the summer to have a bus schedule with bus stops
 - In addition, Griselda is working with FESS on the possibility to extend service hours of the taxi service and also have service for on-site users to Walmart or other groceries stores
- The FNAL code of conduct is called ""Statement of Fermilab Community Standards"" and is available from the Policies webpage: <http://news.fnal.gov/fermilab-at-work/policies/>. The current code went into effect July 18 2017. the policy as stated is pretty nebulous about what a non-fnal user would do in the case of, for example, sexual harassment by another user or fnal employee. It explicitly says to talk to your "HR partner" although it does now give a phone # to call. I've now dealt with 5 of these policies now (IUPAP, DUNE and MINERvA) and as a dept chair have actually helped people report at OSU. In all cases clear reporting mechanisms are important. Maybe a bit of clarification - like users should call this # instead of saying HR partner or the number would be useful.
 - Will contact HR to propose an update to the code of conduct, because posters in the village already list correct procedures for users to contact HR

New feedback since last meeting

- Users (village residents) were given very little notice (20 min) that the taxi was stopping service due to bad weather (an email from the housing office went out at 1.25 saying that the taxi would stop operating at 1.45). That seems like it will almost definitely cause problems - either residents without transportation getting stranded at Wilson Hall, or the taxi being overloaded with last-minute requests (or both).
 - FESS is working on a policy update, that the taxi service stops an hour after closing of the lab in these circumstances
- Let me suggest the Lecture room "West One" should have its own LCD display, showing the Seminars for a given day. Cafeteria has its own display showing the daily menus. I think a small. e.g. 32" LCD screen mounted close to the "West One" door could be really Useful. I am not sure who will fill data for West One about the seminars and Lectures, but at CERN they have such LCD display near large Seminar rooms.
 - Will contact the office of communications
- Does Fermilab have an office for disability resources and accommodations? I have not been able to find any reference to accommodations for individuals with disabilities.
 - Will contact Sandra Charles in HR

Even newer feedback since last meeting

- Rental car service (rate and service options) was better with pilot leasing. Pilot leasing had a better rate for dropping the car off at the airport. The cost for rentals now seen to be expensive.
 - Griselda is finalizing text to respond.
- Unhappiness that every user needs to renew badge every year. Especially for tenured professors with long research history at FNAL, this is very inconvenient.
 - Griselda is finalizing text to respond.

Resolved feedback

- Long term parking at WH
- Wifi in Village
- Bike rack at TD (for Bike share program)
- Have a zipcar park spot near WH
- Fix light at gym parking in village
- Taiwan s listed as "Province of China" which is not correct. Can this be fixed?
- Updated FNAL code of conduct, link was published

Campus Facility Planning Board

- What does the board do? Prioritize projects of current and future facility improvements related to the campus master plan (examples: new building initiative, signing, ...)
 - <http://ocsr.fnal.gov/governance.html>
 - Board wants to introduce a scoring system for projects
 - Impact to environment
 - Necessity for lab
 - ...
- Gavin and Jose are on this committee, they can make sure that feedback from the user community is transmitted and that the user community is informed
 - Observation is that comments from users are not currently being transmitted and taken into account
 - Concern is that feedback would not be useful for the meeting, different level of what is being discussed → talking about plans for parking in the light of the new integrated engineering building
 - Maybe a report at the annual user meeting could be useful

- Super Bowl Night was well attended and successful
 - This was a pilot, and we were nervous if it would attract enough people to come (talking food, etc.)
 - Trying to expand these kind of events

- Griselda is preparing a list of all feedback item that concern FESS
 - Will discuss the full list with FESS representatives and publish resolutions