



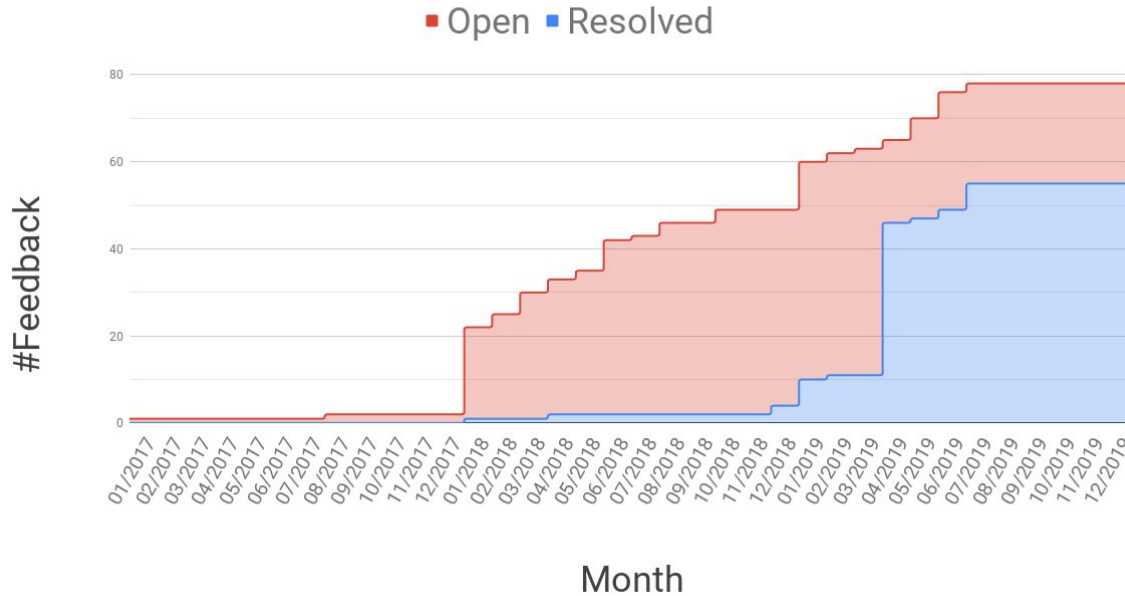
Quality of Life Sub-Committee

UEC QoL Meeting
19. July 2019

Oliver Gutsche for the QoL Sub-Committee

Feedback Overview

UEC Feedback



Feedback	Total	Since 1. June 2019
Resolved	46	6
Open	21	6

(*) Includes items we don't publish

Feedback Overview

(*) Excludes items we don't publish

Open

COUNT of Comment #	Responsible				
	Government Relations	QoL	UEC	Users Meeting	Grand Total
Bikes			1		1
Communication			1		1
Computing			1		1
Facilities			1		1
Facilities:Village			1		1
Facilities:WH			1	1	2
Food			3		3
Metrics		1			1
Policy				1	1
QoL			2		2
Taxi			2		2
UEC talks				1	1
Users meeting				4	4
Grand Total	1	13	2	5	21

Resolved

COUNT of Comment #	Responsible		
	QoL	UEC	Grand Total
Bathrooms:Village		2	2
Bathrooms:WH		3	3
Bikes	1		1
Cafeteria:Hours		2	2
Computing		1	1
Facilities:Village		2	2
Facilities:WH		7	9
Food		2	2
Global Services		1	2
Library			1
Mail		1	1
Parking:WH		4	4
Policy			3
QoL	3		4
Rental Car		3	3
Taxi		2	2
UEC			2
User Registration		1	1
Visa		1	1
Grand Total	36	10	46

Feedback Overview since 1. June 2019

(*) Excludes items we don't publish

Open

COUNT of Comment #	Responsible	
	QoL	Grand Total
Bikes	1	1
Communication	1	1
Computing	1	1
Food	2	2
Taxi	1	1
Grand Total	6	6

Resolved

COUNT of Comment #	Responsible			
	QoL	UEC	Grand Total	
Facilities:WH			2	2
Food		1		1
Global Services		1		1
Policy			1	1
UEC			1	1
Grand Total	2	4	4	6

Thanks, Gavin!
Gavin talked to the directorate
and resolved 5 of these
feedback items!

<https://uec.fnal.gov/internal/qol-feedback/>

New Feedback since 1. June 2019

- Need web documentation for taxi service
 - What are the normal procedures of the taxi service onsite before the pilot service change on June 3. Where can I find information about the taxi service on the web?
- Install a bike station at the D0 assembly building
 - Would it be possible to install a bike station at the D0 assembly building? On the SBND experiment, there has been an expression of interest from several people, especially (and appropriately) summer students.
 - Follow up: "If there is no money for a new station, would you consider waiving the 2 hour limit for the students who travel to D0?"
- Clarify procedures to get food delivered to the dorms or the houses in the village
 - Please clarify how food can be delivered to the dorms or the houses in the village to help people without cars to do their grocery shopping? Does one have to inform the guards everytime and beforehand that a food delivery is expected and what the schedule is? At houses, the delivery drivers can knock, how does this work at the dorms?

New Feedback since 1. June 2019

- **The users center no longer lets one order food for snacks on Fridays**
 - The users center no longer lets one order food for snacks on Fridays. They switched to a fixed menu only, which makes it impossible to come for a drink and snacks with colleagues like we have always done. We couldn't even order fries for our group even though they had them as part of their main menu. Could they please go back to having the food options we used to have?
 - Jose is forwarding this to the food committee
- **indico.fnal.gov does not allow conferences without FNAL employee participation in organizing committee**
 - Indico rules changed for organizing off-site conferences using indico.fnal.gov. Previously off-site conferences could use the FNAL indico independent of whether FNAL employees were part of the organizing committee. From now on, the organizing committee need to include a Fermilab employee to be allowed to use indico.fnal.gov. The conference in question moved their indico entry to CERN.
 - Informed Jon Bakken who has not heard yet of this and forwarded it to some people
- **Fermilab Calendar entries for diversity lectures don't specify a location**
 - Fermilab Calendar entries for diversity lectures don't specify a location. The user community is very interested in them and would like to attend. But they don't get the reminder emails from the training system as all the employees, and rely on the calendar to know about them. Adding the location for the lectures would help the user community attend.
 - Informed diversity office: Mario Lucero

Resolved Feedback since 1. June 2019

- General computing announcements to users email list
 - The Communications Office agreed to send messages to both the users and employees in case it pertains to both. Some small technical difficulties still have to be solved, but in general it is working
- Focus more on the physics program - allow users to provide more input to help shape the physics program
 - From directorate: The physics program of the laboratory is shaped by the chief research officer, the scientist advisory council, and the physics advisory committee. Perhaps we need to encourage an explicit connection between science planning and the UEC. The laboratory's science program is largely governed by the p5 priorities but there are details and choices that could benefit from more discussion. We would welcome some type of discussion group that would bring the user community into closer contact with the lab's scientific direction setting.
- Wanted to suggest moving the director's coffee break up from 3:30pm to 2:00pm. I personally prefer a caffeine bump earlier in the afternoon to make me more productive.
 - From directorate: The director's coffee break is timed to address other meetings that release management to mingle. We are not immediately considering a re-schedule.

Resolved Feedback since 1. June 2019

- **Location of IERC spoils WH architecture**
 - From directorate: The skyline of Fermilab is special and well-recognized. We need to respect and steward the legacy Bob Wilson created. As the science program evolves, we need more constructed-space adjacent to Wilson Hall. the present concept for IERC is minimalist and supportive of the WH tower. These principles are built into the design contracts and we expect a final solution that supports, enhances, and expands on the original vision in 1968.
- **Install the Largest Wilson cloud chamber inside Wilson Hall at FNAL**
 - From directorate: This is an intriguing idea. In our experience, cloud chambers require careful maintenance and repairs. We have recruited a new education and outreach program leader; she may have some resources and ideas about how we can execute this vision without endangering folks (alcohol vapor, suspended masses) and making it substantially visible.
 - Forwarded to UEC outreach sub-committee :-)
- **concern in regards to the new DOE regulation by which all non-US citizens visiting Fermilab are being asked for a CV showing academic and work history from the age of 18 with no unexplained gaps.**
 - From directorate: We appreciate the burden this new requirement places on people and we appreciate the unconscious message it sends. From the larger perspective, providing more information about our backgrounds and qualifications is inevitable and the CV is a recognized tool/product.

Further follow up

- Bike policy in WH - long standing feedback item to the Users Executive Committee
 - Forwarded complaint about bike policy (“Protected bike parking, related to bike policy in WH”) to EAG, to include members of user community in committee to update bike policy for the lab
- Displays for One West to display schedule
 - Forwarded to Greg Bock and Heath B O'Connell
 - That sounds like a good suggestion, although figuring out how we decide what to post there on a daily basis needs some thought.
 - Pushpa is working with AD and the experiments and CCD to develop status pages that could be displayed on a remote screen. What she has so far is being displayed right now right outside the Directors Conference room on one of those screens. The goal is to have this up for the start of the next accelerator run.
 - I think once we have the displays functioning somewhere we can figure out how to get screens positioned strategically.
 - Nothing from Heath