

Quality of Life Sub-Committee

UEC QoL Meeting 25. October 2019

Apologies, I am trapped in a meeting in D.C. and cannot join the meeting.

Join the Team!

Oliver Gutsche, chair (Fermilab)

David Martinez Caicedo (South Dakota School of Mines & Technology)

Yuanyuan Zhang (Fermilab)

Cindy Joe (Fermilab)

Yuanyan did!



Feedback Overview

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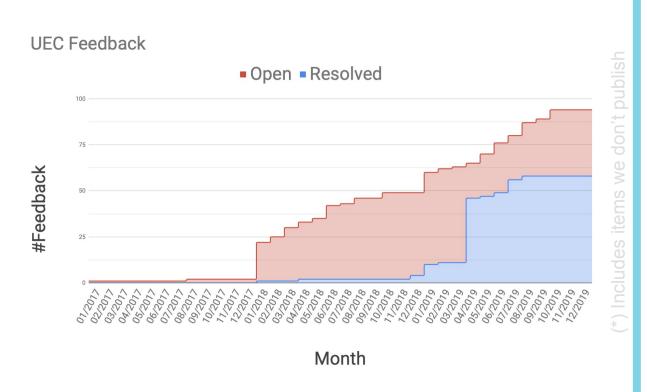
COUNT of						
Comment #	Responsible					
200	Government	- 1		Users		
Category	Relations	QoL	UEC	Meeting	Gr	and Total
Bathrooms:WH			2			2
Bikes			1			1
Computing			1			1
Facilities			1			1
Facilities:Village			1			1
Facilities:WH			1	1		2
Food			4			4
Metrics		1				1
Policy				1		1
QoL			7			7
Site			4			4
Site Access			1			1
Taxi			1			1
UEC talks					1	1
Users meeting					4	4
Village			1			1
Grand Total		1	25	2	5	33

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COUNT of			
Comment #	Responsible		
Category	QoL	UEC	Grand Total
Bathrooms:Village	2	2	2
Bathrooms:WH	3	3	3
Bikes	1		1
Cafeteria:Hours	2	2	2
Communication	1		1
Computing	1		1
Facilities:Village	2	2	2
Facilities:WH	7	•	2 9
Food	2	2	2
Global Services	1		1 2
Library			1 1
Mail	1		1
Parking:WH	4	Į.	4
Policy			3 3
QoL	3	3	1 4
Rental Car	3	3	3
Site	1		1
Taxi	3	3	3
UEC			2 2
User Registration	1		1
Visa	1		1
Grand Total	39) 1	0 49
	Comment # Category Bathrooms:Village Bathrooms:WH Bikes Cafeteria:Hours Communication Computing Facilities:Village Facilities:WH Food Global Services Library Mail Parking:WH Policy QoL Rental Car Site Taxi UEC User Registration Visa	Comment # Responsible Category Bathrooms:Village Bathrooms:WH Bikes Cafeteria:Hours Communication Computing Facilities:Village Facilities:WH Food Global Services Library Mail Parking:WH Policy QoL Rental Car Site Taxi UEC User Registration Additional Services Taxi Visa 1	Comment # Responsible Category QoL UEC Bathrooms:Village 2 Bathrooms:WH 3 Bikes 1 Cafeteria:Hours 2 Communication 1 Computing 1 Facilities:Village 2 Facilities:WH 7 Food 2 Global Services 1 Library 4 Policy 4 QoL 3 Rental Car 3 Site 1 Taxi 3 UEC User Registration 1 Visa 1



Feedback Overview



Resolved since 1. October 2019

COUNT of
Comment # Responsible
Category Grand Total

Grand Total

New since 1. October 2019

COUNT of Comment #	Responsible		
Category	QoL	Grand	Total
QoL		4	4
Grand Total		4	4



Newly resolved feedback since 1. October 2019

Nothing, unfortunately



New feedback since 1. October 2019

- The coin dispenser machine in the laundry room in the village is not working for a while (checked for last three weeks). It requires repair/maintenance.
- One or more of the 3 Microwave Owens in the Wilson Hall atrium south-west corner that we use for warming the food at lunch time is/are not working for a while. It needs to be repaired or replaced.
- If a user signs on a housing agreement for living in village the housing office provides an address proof letter supposed to be used for applying to a driving license/opening a bank account /buying car etc but the local DMV/banks are not accepting that address proofs stating the housing agreement does not include the word `lease contract` or something like that. Just want to bring this to your attention so we can have a discussion on how to address this and have a possible solution.
- Can anything be done about the reduced parking around the high rise? It is only getting worse for those of us who work here and the long walks in the winter will only make this more unpleasant.
 - "Comment: It's starting, people are waking up to the parking changes."



Upcoming

- Karen Kosky (FESS head) would like to give an update on the water situation in the village and the bathroom situation
 - Tim conveyed our message from last meeting
 - Will schedule either in the QoL meeting or in the main UEC meeting (opinions?)
- André Salles and Chris Beard (Communications) want to update us on the new media training that will be required for all users
 - Will schedule this as well.
- Jennifer Gondorchin (Benefits manager) wants to discuss wellness items
 - Will schedule that as well

