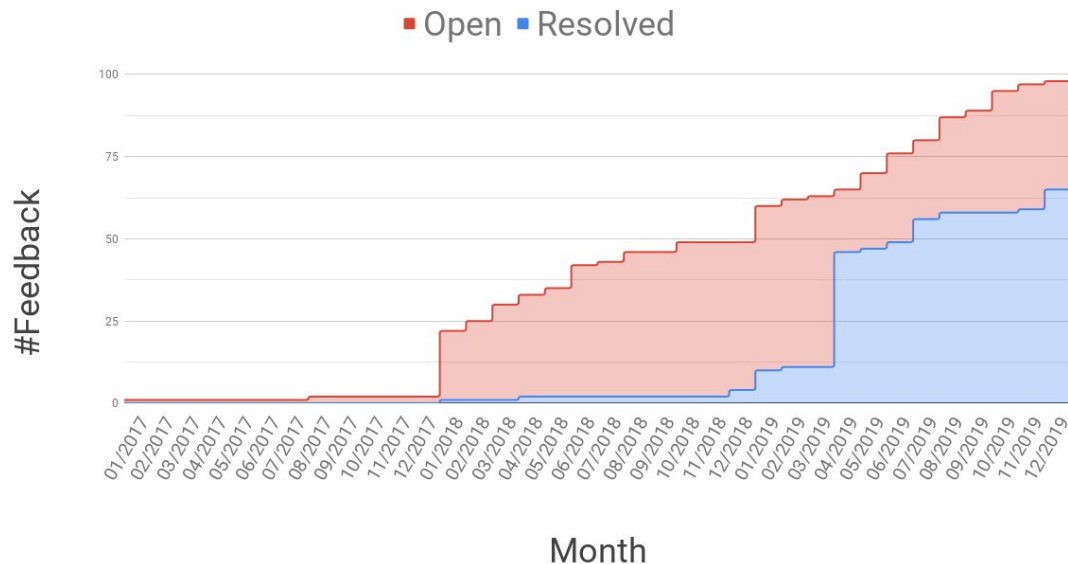# Quality of Life Sub-Committee

UEC Meeting
20. December 2019

Yuanyuan Zhang, Oliver Gutsche for the QoL Sub-Committee

Feedback Overview

UEC Feedback

■ Open ■ Resolved

#Feedback

Month

(*) Includes items we don't publish

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COUNT of Comment # Category	Responsible	
	QoL	Grand Total
Food	1	1
QoL	6	6
Grand Total	**7**	**7**

New since 1. November 2019

COUNT of Comment # Category	Responsible
	Grand Total
Grand Total	

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Feedback Overview

Resolved

COUNT of Comment #	Responsible		
Category	QoL	UEC	Grand Total
Bathrooms:Village	2		2
Bathrooms:WH	3		3
Bikes	1		1
Cafeteria:Hours	2		2
Communication	1		1
Computing	1		1
Facilities:Village	2		2
Facilities:WH	7	2	9
Food	3		3
Global Services	1	1	2
Library		1	1
Mail	1		1
Parking:WH	4		4
Policy		3	3
QoL	9	1	10
Rental Car	3		3
Site	1		1
Taxi	3		3
UEC		2	2
User Registration	1		1
Visa	1		1
Grand Total	**46**	**10**	**56**

Open

COUNT of Comment #	Responsible				
Category	Government Relations	QoL	UEC	Users Meeting	Grand Total
Bathrooms:WH			2		2
Bikes		1			1
Computing		1			1
Facilities		1			1
Facilities:Village		1			1
Facilities:WH		1	1		2
Food		3			3
Metrics	1				1
Policy			1		1
QoL		5			5
Site		4			4
Site Access		1			1
Taxi		1			1
UEC talks				1	1
Users meeting				4	4
Village		1			1
Grand Total	**1**	**22**	**2**	**5**	**30**

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Resolved feedback since 1. November 2019

- I was wondering if the posters reminding people of the Fermilab community standards are on display in common areas of the Village (like the Users Center, laundry room, gym, etc.). If not, could they be? It's a small change, but it might be nice to remind people to treat others with respect, even after hours.
  - Resolution: "The laundry room and the gym have posters posted, another poster is in the entrance of the User Center. We are going to add two additional posters one in the bar area and one in the game room." ➜ informed user

- The network in the village is not very stable. Even though there is a router in my living room, the network is dropping from time to time. It is not convenient when I have a zoom meeting and connect to gvpm machine for coding.
  - Resolution: "We get this feedback from time to time. It is usually temporary. If it persists, please open a service desk ticket and the Core Computing Division will take care of it." ➜ Anonymous

- The coin dispenser machine in the laundry room in the village is not working for a while (checked for last three weeks). It requires repair/maintenance.
  - Resolution: working again! Reddy checked.

- For both inclusion and environmental reasons, there are not enough vegetarian options in the cafeteria. The standard "vegetarian" option is always some unseasoned veggies on top of rice (or some other carbohydrates), which maybe functions as ok food if you're feeling sick, but isn't really a valid vegetarian option. It would be great if that changed day to day - I try to eat vegetarian often but that feels challenging in the cafeteria.
  - Resolution: "Yuanyuan is representing UEC in the food advisory committee, she will bring this up in the next meeting." ➜ informed user

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Resolved feedback since 1. November 2019 - Parking

- I really think the winter parking lot closure plan needs to be reevaluated. The WH parking lot is already very full, and if you arrive later in the morning the main parking lot is full and you end up in the overflow parking at Lederman Science Center. From the plan posted on Fermilab News, this parking lot will be one that is closed. During bad weather is when we will need the overflow parking the most. When there is any snow on the ground people don't park within the lines, and you end up with fewer cars fitting in the main parking lot. And if there are any collaboration meetings or reviews during the winter, parking will turn into even more of a nightmare without the nearby overflow lots.
  - ☉ Resolution: "We checked with FESS, the Lederman Science center overflow parking will not be closed. FESS will also increase the clearing of the trail." ➜ Anonymous

- "Now-a-days there is not enough space for parking at Wilson hall parking lot and we are forced to park where there is not a parking place and we are receiving a fermilab parking ticket. Hoping to see more parking places alternatively."
- Can anything be done about the reduced parking around the high rise? It is only getting worse for those of us who work here and the long walks in the winter will only make this more unpleasant.
  - ☉ Resolution: "Fermilab is providing remote parking locations and shuttles in times when parking is reduced around WH." ➜ Anonymous

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Driver licenses for village residents

- To get a driver license or to register your car in Illinois, you need proof of residence
  - Visit an Secretary of State Facility (SOS)
- Staying in the village ➜ contract
  - Some SOSs don't accept the Fermilab Village contract as proof of residence (village residents don't have utility bills, happened for example in Naperville)
- Chatura (who is staying in the village) discussed the situation with us at the last QoL meeting
  - Fermilab contract not accepted because it does not contain the words "lease agreement"
- Action items:
  - Griselda will check with legal if "lease agreement" can be added to the contract
    - Has other consequences, see next slide.
  - Tell everyone to only go to the Aurora SOS
    - They know about Fermilab and the special circumstances of village residents, Griselda can also work with them directly and explain the situation
    - FSAP, can you propagate this information? Add it to the "living at Fermilab" webpage?
  - In addition, we want to document somewhere on a webpage what documents to bring to the SOS
    - Resident can mail a letter to themselves in the village, and use this as additional proof of residence after they received it
- Remark:
  - RealID requirement deadline Oct. 1, 2020 ➜ will complicate things further

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Village

- Adding "lease agreement" to contracts will make them more official
  - Currently no fees apply when residents don't show up when anticipated ➜ this would change if the contract is more official
- Houses are not a dorm
  - If 3 parties "share" a house and one party cannot continue, the other 2 parties need to cover the whole house rent
    - There are issues enforcing this
- Both items need further discussion with village residents

- Emergency situations:
  - Some residents (and their families) don't know where the tornado shelters are in the village.
  - Village is not prepared for an active threat.
  - There will be a town hall meeting for village residents and families. Will have fire/security teams to discuss safety items.

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Action item for the UEC & NEWS

- Need to provide information about the UEC to be added to the "New Employee Orientation" (which is also now available for users as a pilot)

- There will be no taxi service
  - on Tuesday, December 17th between 11:15 am and 1:15 pm
  - on Thursday, December 19th between 11:15 am and 12:45 pm.
  - Operations will also be closed on Christmas Eve, Christmas Day, New Year's Eve, and New Year's Day.

- Please also look at the various messages about opening hours for lab functions

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