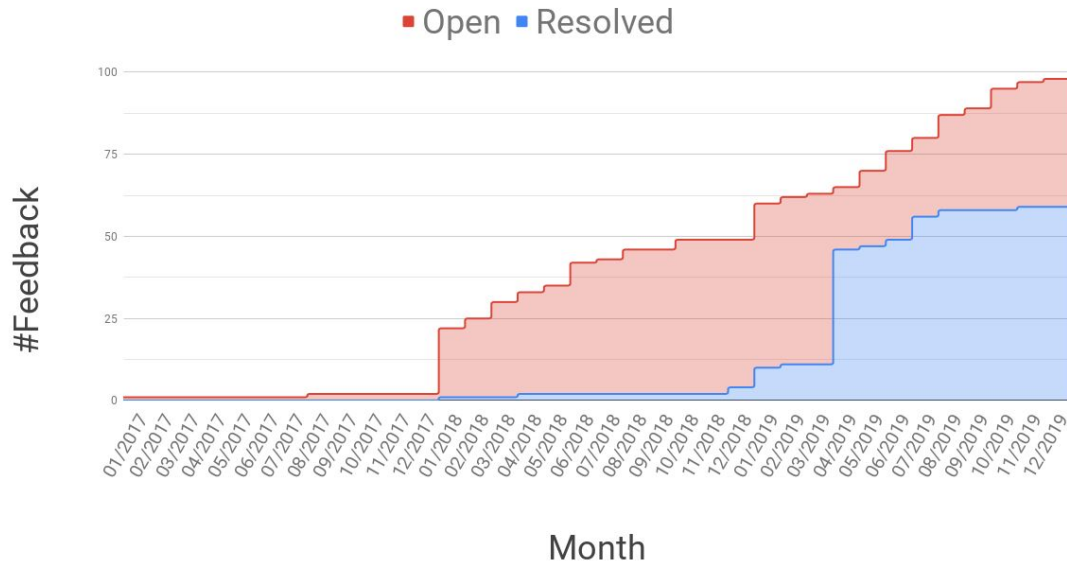# Quality of Life Sub-Committee

UEC QoL Meeting
18. December 2019

Yuanyuan Zhang, Oliver Gutsche for the QoL Sub-Committee

Feedback Overview

Feedback Overview

Open

COUNT of Comment # Category	Responsible Government Relations	QoL	UEC	Users Meeting	Grand Total
Bathrooms:WH		2			2
Bikes		1			1
Computing		1			1
Facilities		1			1
Facilities:Village		1			1
Facilities:WH		1	1		2
Food		4			4
Metrics	1				1
Policy			1		1
QoL		10			10
Site		4			4
Site Access		1			1
Taxi		1			1
UEC talks				1	1
Users meeting				4	4
Village		1			1
Grand Total	**1**	**28**	**2**	**5**	**36**

Resolved

COUNT of Comment # Category	Responsible QoL	UEC	Grand Total
Bathrooms:Village	2		2
Bathrooms:WH	3		3
Bikes	1		1
Cafeteria:Hours	2		2
Communication	1		1
Computing	1		1
Facilities:Village	2		2
Facilities:WH	7	2	9
Food	2		2
Global Services	1	1	2
Library		1	1
Mail	1		1
Parking:WH	4		4
Policy		3	3
QoL	4	1	5
Rental Car	3		3
Site	1		1
Taxi	3		3
UEC		2	2
User Registration	1		1
Visa	1		1
Grand Total	**40**	**10**	**50**

Fermilab

New feedback since 1. November 2019

- I was wondering if the posters reminding people of the Fermilab community standards are on display in common areas of the Village (like the Users Center, laundry room, gym, etc.). If not, could they be? It's a small change, but it might be nice to remind people to treat others with respect, even after hours.
  - From Yuanyan: "Both the village laundry room and gym has it posted right at the entrance. I didn't find one in the User's center though."

- The network in the village is not very stable. Even though there is a router in my living room, the network is dropping from time to time. It is not convenient when I have a zoom meeting and connect to gvpm machine for coding.

- I really think the winter parking lot closure plan needs to be reevaluated. The WH parking lot is already very full, and if you arrive later in the morning the main parking lot is full and you end up in the overflow parking at Lederman Science Center. From the plan posted on Fermilab News, this parking lot will be one that is closed. During bad weather is when we will need the overflow parking the most. When there is any snow on the ground people don't park within the lines, and you end up with fewer cars fitting in the main parking lot. And if there are any collaboration meetings or reviews during the winter, parking will turn into even more of a nightmare without the nearby overflow lots.

🔶 Fermilab

Resolved feedback since 1. November 2019

- The coin dispenser machine in the laundry room in the village is not working for a while (checked for last three weeks). It requires repair/maintenance.
    - Resolution: working again! Reddy checked.

Fermilab

- If a user signs on a housing agreement for living in village the housing office provides an address proof letter supposed to be used for applying to a driving license/opening a bank account /buying car etc but the local DMV/banks are not accepting that address proofs stating the housing agreement does not include the word `lease contract` or something like that. Just want to bring this to your attention so we can have a discussion on how to address this and have a possible solution.
  - Today: Chatura will tell us about his experience (Thanks Reddy for organizing!)

🟦 Fermilab