



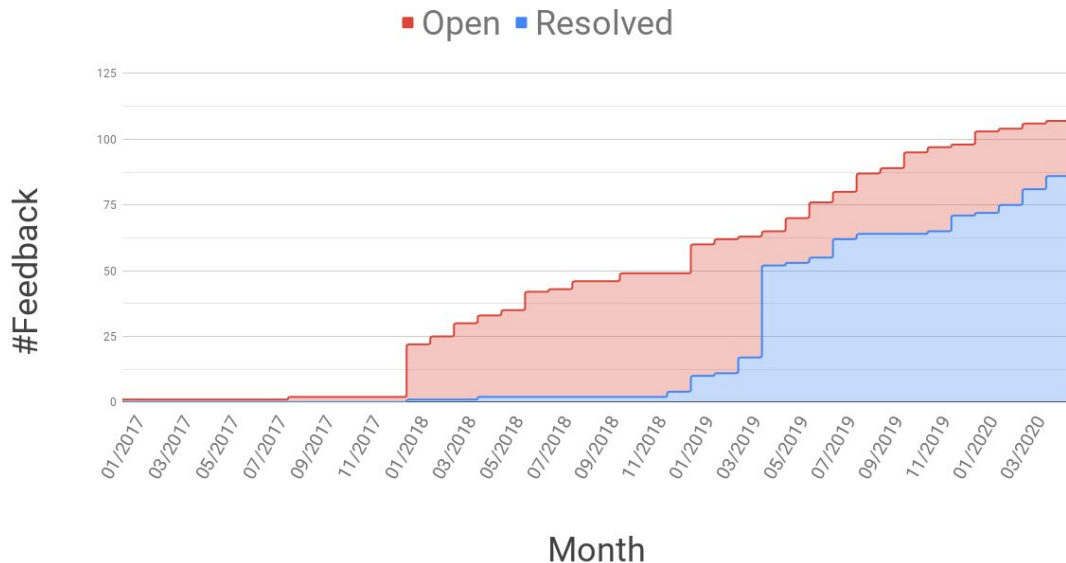
# Quality of Life Sub-Committee

UEC QoL Sub-Committee Meeting  
14. April 2020

Oliver Gutsche, Yuanyuan Zhang

# Feedback Overview

## UEC Feedback



(\*) Includes items we don't publish

### Resolved since 13. March 2020

COUNT of Comment #	Responsible		Grand Total
	QoL	Users Meeting	
Category	QoL	Users Meeting	Grand Total
QoL		3	3
Site		2	2
UEC talks			1
Users meeting		4	4
<b>Grand Total</b>		<b>5</b>	<b>10</b>

(\*) Excludes items we don't publish

### New since 13. March 2020

COUNT of Comment #	Responsible		Grand Total
	QoL	Users Meeting	
Category	QoL	Users Meeting	Grand Total
QoL		1	1
<b>Grand Total</b>		<b>1</b>	<b>1</b>

# Feedback Overview

(\*) Excludes items we don't publish

**Resolved**

COUNT of Comment #	Responsible				
	Government Relations	QoL	UEC	Users Meeting	Grand Total
Bathrooms:Village			2		2
Bathrooms:WH			5		5
Bikes			1		1
Cafeteria:Hours			2		2
Communication			1		1
Computing			1		1
Facilities			1		1
Facilities:Village			2		2
Facilities:WH			7	2	9
Food			4		4
Global Services			1	1	2
Library				1	1
Mail			1		1
Metrics	1				1
Parking:WH			4		4
Policy				3	3
QoL		16		1	17
Rental Car			3		3
Site			5		5
Taxi			3		3
UEC				2	2
<b>UEC talks</b>				1	1
User Registration			1		1
Users meeting				4	4
Visa			1		1
<b>Grand Total</b>	<b>1</b>	<b>61</b>	<b>10</b>	<b>5</b>	<b>77</b>

**Open**

COUNT of Comment #	Responsible		
	QoL	UEC	Grand Total
Bikes		1	1
Computing		1	1
Facilities:Village		1	1
Facilities:WH		1	1
Food		2	2
Policy			1
QoL	6		6
Site Access		1	1
Taxi		1	1
Village		1	1
<b>Grand Total</b>	<b>15</b>	<b>2</b>	<b>17</b>

## New feedback since 13. March 2020

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- Since its tornado season, and the lab is closed due to COVID, it has made it difficult to find a tornado shelter for the employees who do not have basement in their houses. It would have been nice if the lab would let employees get in for tornado shelters incase of a tornado watch/warning. Thank you.

# Resolved feedback since 13. March 2020

- Users would like to use the courts in the gym and not the fitness machines, and ask for not having to pay the membership fee
  - The gym building including the equipment and courts are maintained by the membership fee, which unfortunately, means that they can't be free.
- WH tornado shelters need improvements
  - We talked to FESS. The Lab is aware of the issues, and there is a plan to re-evaluate the shelter in the Wilson Hall to ensure it meets the necessary safety standards.
- One or more of the 3 Microwave Owens in the Wilson Hall atrium south-west corner need to be repaired or replaced.
  - We talked to FESS who reported back that two of the three Microwaves have been replaced. The third broken one is a back-up. There has not been a sufficient enough demand to maintain three microwaves; therefore, the third microwave will be maintained until it is no longer safe to operate and then it will be removed.
- List of recommended health care resources near Fermilab from primary care to ER
  - Griselda's email to the village community giving all needed info about COVID-19 and the lab answered this question.
- Internet in the village is intermittent and goes out regularly (hourly, not daily).
  - Reply from Jon Bakken: the internet to the village is carried over 50-year-old telephone lines. The jacket around the wires has disintegrated over the years and when there is water from rain or melting snow, the wires short out and the internet stops working. We've had telecom people in the village trying to find good wires to transfer failed connections over to. The wires to your particular case were changed to a good pair, but the problem persists. They are now looking at the VDSL modem. People are trying their best, but this is largely limited by old infrastructure.

# Resolving old feedback for UEC general and Users Meeting

- Users meeting → all resolved with sensible comments
  - Include computing people and computing results and outstanding improvements in the UEC talks
  - Users meeting length is not long enough
  - Normal ranch dip available for break time snacks in Users Meeting
  - Alphabetize badges in Users Meeting
  - a box to recycle name tags
- General → still outstanding
  - "Better define the UEC role and how it interacts with other initiatives at the lab"
  - We've heard about plans for the library to be relocated from its current 3rd floor location to the 15th floor, which apparently will entail some shrinking of its collections. We've also heard about the fact that apparently it will no longer be possible to suggest any book to be purchased by the library. Do you think it would be possible for UEC to check on these plans and see how can users make sure their appreciation for the current service/arrangement is known?"
    - Existing comment "Gavin to check on status of library relocation. Initial plan is to move to 15th floor and integrate into tours, and Quantum Center to be on 3rd floor. More concrete information shall be sought "
  - "Moving office spaces must be done with at least 24 hours of notification. Today I was informed I must move my things by today. Similar situation with my four colleagues sharing the office. 12th floor."
    - Existing comment "Gavin will bring this up with directorate to inform the department heads not to do that."

## Town Hall for Village Residents - March 25

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- The information we discussed can be found on our website (<https://get-connected.fnal.gov/covid19/> ).
  - Need login with service password and VPN if off-site
- Please note that we will be launching our Bike Share program next week Monday, April 6th.
  - You can find additional information on the Bike Share website (<https://get-connected.fnal.gov/Bikeshare/> ) or on the Fermilab Village Facebook page <https://www.facebook.com/groups/FermilabVillage>.

# Global Services Webpages review

- Global services asks a limited number of people to review their new webpages:
  - 1 User → Marguerite (?)
  - 1 UEC appointed person → Yuanyuan
  - 1 FSPA appointed person → waiting for answer, need to check?

<b>Global Services</b>
<ul style="list-style-type: none"><li>• Global Services Newsletter</li><li>• Immigration Alerts</li><li>• Contact Global Services</li><li>• Life at Fermilab</li></ul>
<b>Badging Office</b>
<ul style="list-style-type: none"><li>• Lost ID</li><li>• FAQ</li><li>• Contact the Badging Office</li></ul>
<b>Housing Office</b>
<ul style="list-style-type: none"><li>• <b>Onsite</b><ul style="list-style-type: none"><li>&gt; I want to live onsite</li><li>&gt; I already live onsite</li></ul></li><li>• <b>Off site</b></li><li>• FAQ</li><li>• Contact the Housing Office</li></ul>
<b>Recreation Office</b>
<ul style="list-style-type: none"><li>• Fitness</li><li>• Bike Share</li><li>• Language Classes</li><li>• FAQ</li><li>• Contact the Recreation Office</li></ul>
<b>Users Office</b>
<ul style="list-style-type: none"><li>• New User Access</li><li>• Renew Access</li><li>• FAQ</li><li>• Contact the Users Office</li></ul>
<b>Visa Office</b>
<ul style="list-style-type: none"><li>• What to put here?</li><li>• FAQ</li><li>• Contact the Visa Office</li></ul>



# Parking Survey Draft Questions

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- What is your main working location?
  - Wilson Hall, IARC and FCC, Other (SIDET?)
- Where is your usual parking location
  - Wilson Hall West, Main parking lot, Wilson Hall West, Main parking lot, near g-2, Wilson Hall East, A1 parking lot, Lederman Science Center, ARC and FCC
- What is your usual arriving time?
  - Before 8:30 am, 8:30 am to 9:30 am, 9:30 am to 10:30 am, 10:30 am to 11:30 am, After 11:30 am
- What is your usual departure time?
  - Before 4 pm, 4 pm to 5pm, 5pm to 6 pm, 6pm to 7 pm, 7pm to 8 pm, After 8 pm
- What is your desired parking lot, and arrival/departure time?

How would we use the answers to each of the questions?

Anything else we'd like to act on but not covered by the questions? Do we want to include shuttle questions?

## Action item for the UEC & NEWS

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- Need to provide information about the UEC to be added to the “New Employee Orientation” (which is also now available for users as a pilot)
- Housing rental agreement for users to get driver’s licence.

**REMINDER**