



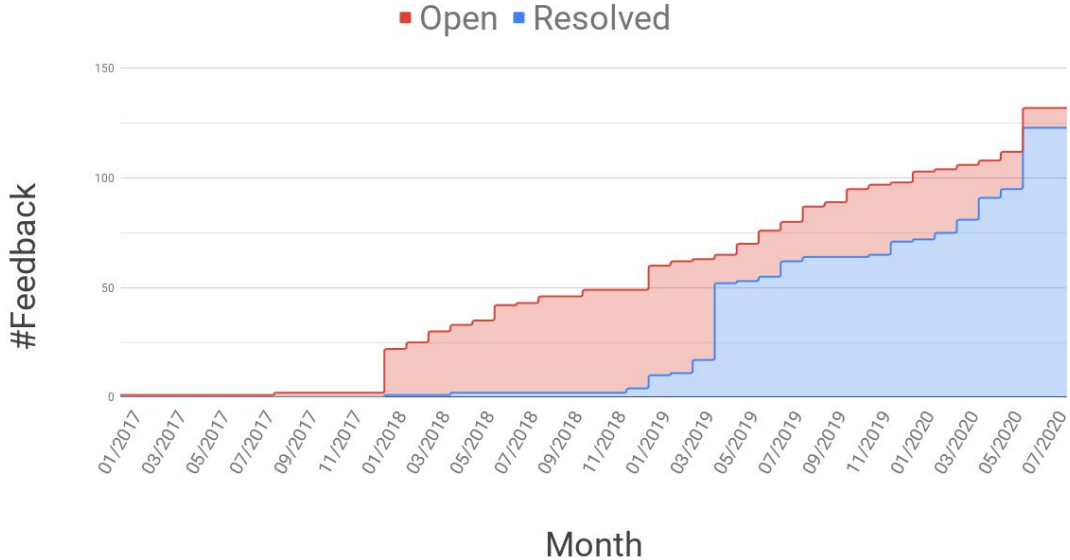
Quality of Life Sub-Committee Report

UEC Meeting
14. July 2020

Oliver Gutsche, Yuanyuan Zhang

Feedback Overview

UEC Feedback



(*) Includes items we don't publish

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No feedback received or resolved last month.



Feedback Overview

(*) Excludes items we don't publish

Resolved

COUNT of Comment #	Responsible				Grand Total	
	Government Relations	QoL	UEC	Users Meeting		
Bathrooms:Village		2			2	
Bathrooms:WH		5			5	
Bikes		2			2	
Cafeteria:Hours		2			2	
Communication		2			2	
Computing		1			1	
Facilities		1			1	
Facilities:Village		3			3	
Facilities:WH		8	4		12	
Food		6			6	
Global Services		1		1	2	
Library				1	1	
Mail			1		1	
Metrics	1				1	
Parking:WH		4			4	
Policy				4	4	
QoL		23		1	24	
Rental Car			3		3	
Site			5		5	
Site Access			1		1	
Taxi			4		4	
UEC				2	2	
UEC talks					1	
User Registration		1			1	
Users meeting				4	4	
Village			1		1	
Visa			1		1	
Grand Total		1	77	13	5	96

Open

COUNT of Comment #	Responsible	
	QoL	Grand Total
Computing	1	1
QoL	4	4
Grand Total	5	5

Director's all-hands message from June 2, 2020

- QoL received 18 feedback items after the director's all-hands message from June 2, 2020
- All items have been anonymized and have been submitted to the directorate via Kate Gregory
 - Kate's reply:
 - I'm sorry for the delayed response; I know this is an important issue and active response is critical. If you're asking whether the UEC can send an email to the User community voicing support for the Black community and those supporting the concerns raised in the recent protests (or something to that effect) and reminding the User community that they can send feedback to the UEC, that would be great. Is that what you're thinking or is there something more?
- We decided not to publish these items on the feedback summary page.
 - The plan is to inform the submitters who are not anonymous that we passed on their feedback.
 - **Still needs to be done.**

New feedback since 22. May 2020

- Is there somewhere public information about lab staff and user statistics? Like age, gender etc and how are these quantities changing during the years. Would be nice to see positive shifts :)
 - **Sent to Sandra Charles. Remind.**
- In the CD focus group, we've been discussing various issues raised by the climate survey from last year. Some of these issues, and corresponding suggestions for improvement, are relevant for users as well as employees. It would be useful for the UEC to advocate for these. The topics we identified are:
 - Ability to provide FDA allergen information for all cafeteria food
 - Supporting Dietary needs
 - Creation of an Ombudsman office
 - Information should be communicated to users and contractors as well as employees
- **Need to be brought up with the Directorate Office.**
- These primarily address concerns about diversity and inclusion at the lab. In particular, users and contractors need to know how to address issues they may encounter with harassment, discrimination, etc.
 - UEC working on a liaison to the DNI office at FNAL -- **Discuss with Johnathan Asaadi**
 - From Sapta: UEC working with working with Sandra (Charles) to organize an event dedicated to Black Lives Matter at the Users Meeting.

Action items / AOB

- Housing rental agreement for users to get driver's licence.
 - Griselda is working on the electronic system for the housing office, **this will include legal review**
- Rude user to service desk -- Service desk received rude replies from a user, that didn't read instructions clearly and mis-operated on a wrong item, and then got annoyed when getting multiple reminders on the item they missed.
 - Drafted message:
https://docs.google.com/document/d/1bgzq_mcdL7LYC66CQDcloP9kV3yr1hWw1PPamuQkJPU/edit#
 - **Needs to be coordinated through communications office**
- indico.fnal.gov does not allow conferences without FNAL employee participation in organizing committee
 - Asked laboratory to document process - **still outstanding**, reminded twice
- Any information for village residents?