



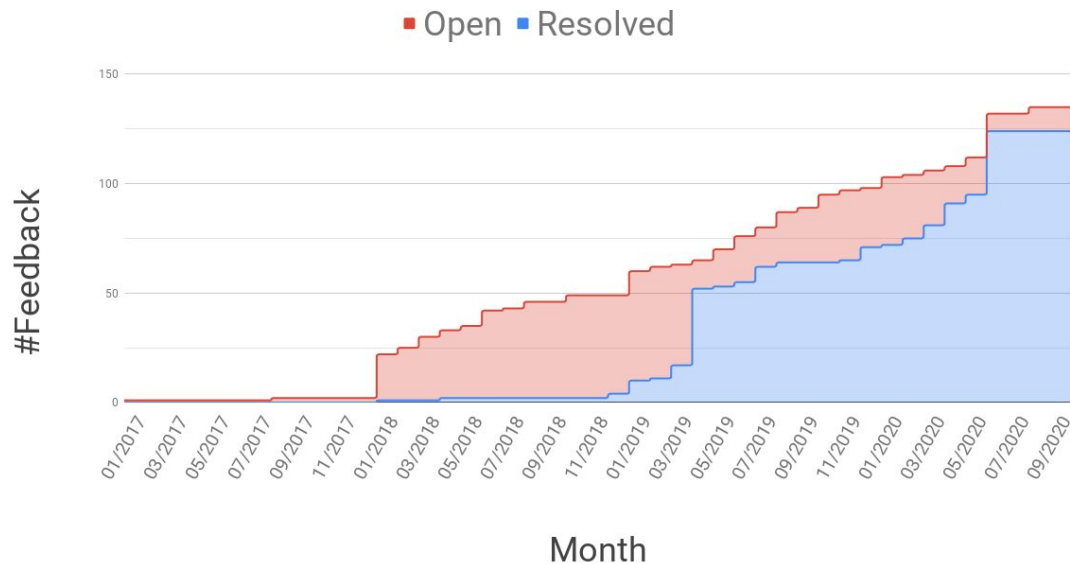
Quality of Life Sub-Committee

Quality of Life Sub-Committee Meeting
15. September 2020

Oliver Gutsche, Yuanyuan Zhang

Feedback Overview

UEC Feedback



(*) Includes items we don't publish

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No feedback received or resolved since 15. August 2020



Feedback Overview

(*) Excludes items we don't publish

Resolved

COUNT of Comment #	Responsible				Grand Total
	Government Relations	QoL	UEC	Users Meeting	
Bathrooms:Village		2			2
Bathrooms:WH		5			5
Bikes		2			2
Cafeteria:Hours		2			2
Communication		2			2
Computing		1			1
Facilities		1			1
Facilities:Village		3			3
Facilities:WH		8	4		12
Food		6			6
Global Services		1	1		2
Library			1		1
Mail		1			1
Metrics	1				1
Parking:WH		4			4
Policy			4		4
QoL		24	1		25
Rental Car		3			3
Site		5			5
Site Access		1			1
Taxi		4			4
UEC			2		2
UEC talks				1	1
User Registration		1			1
Users meeting				4	4
Village		1			1
Visa		1			1
Grand Total	1	78	13	5	97

Open

COUNT of Comment #	Responsible			Grand Total
	QoL	UEC	Users meeting	
Computing	1	1	2	3
QoL	3			3
Grand Total	4	1	2	7

Follow up on open feedback items

- Housing rental agreement for users to get driver's licence.
 - Griselda is working on the electronic system for the housing office, **this will include legal review**
 - **Status unchanged**
- Rude user to service desk -- Service desk received rude replies from a user, that didn't read instructions clearly and mis-operated on a wrong item, and then got annoyed when getting multiple reminders on the item they missed.
 - Drafted message: https://docs.google.com/document/d/1bgzq_mcdL7LYC66CQDcloP9kV3yr1hWw1PPamuQkJPU/edit#
 - **Sent to the communications office. Need reminder.**
 - **Status unchanged**
- indico.fnal.gov does not allow conferences without FNAL employee participation in organizing committee
 - Fermilab has a ServiceNow article now: https://fermi.servicenowservices.com/kb_view.do?sysparm_article=KB0013406
 - Asked for more clarifications for the user community:
 - Important is to list the requirements so that the Directorate and CRO would actually approve a conference.
 - Do you have to have a FNAL employee on the organizing committee, or is that not necessary?
 - And are there other restrictions, like the usual question if all nationalities can register to a conference hosted on FNAL's indico.
- Is there somewhere public information about lab staff and user statistics? Like age, gender etc and how are these quantities changing during the years. Would be nice to see positive shifts :)
 - Continue to try to reach Sandra Charles on this issue.
 - **No update.**

Follow up on open feedback items

- “Users and contractors need to know how to address issues they may encounter with harassment, discrimination, etc.”
 - Update Aug 18:
 - Deanne Randich’s slides from users meeting are available
 - Deb Sebastian is ok with sending message out to the user community by mail
 - Also want to add information to <https://get-connected.fnal.gov/usefulinformation/life-and-customs-in-the-u-s/>
- Users meeting feedback: “The use of Mozilla Hubs for virtual poster sessions, has many issues (e.g. audio problems, extreme CPU usage), and it doesn't benefit the science nor the scientists.”
 - Opinion of one user so far, need to query community?
- We used to get UEC meeting minutes emailed out each month, and I just noticed that there aren't any minutes for the 2020-2021 term on the website. Would it be possible for these to be made available?
 - Will work with UEC management