



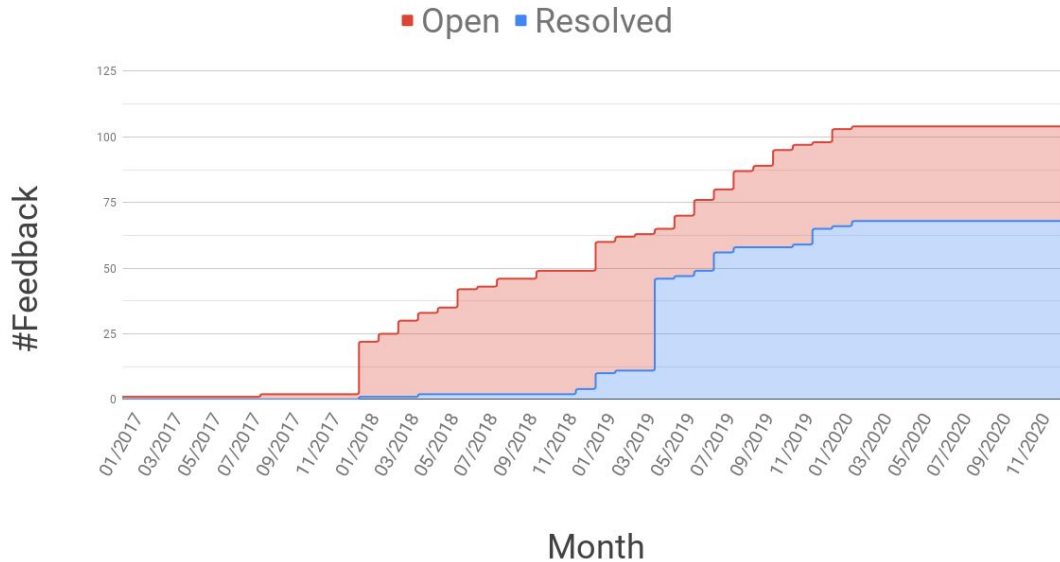
Quality of Life Sub-Committee

UEC Meeting
21. February 2020

Yuanyuan Zhang, Oliver Gutsche for the QoL Sub-Committee

Feedback Overview

UEC Feedback



(*) Includes items we don't publish

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Resolved since 1. January 2020

COUNT of Comment # Category	Responsible	
	QoL	Grand Total
QoL	3	3
Grand Total	3	3

New since 1. January 2020

COUNT of Comment # Category	Responsible	
	QoL	Grand Total
QoL	1	1
Grand Total	1	1

Feedback Overview

(*) Excludes items we don't publish

Resolved	COUNT of Comment #	Responsible		Grand Total
	Category	QoL	UEC	
Bathrooms:Village		2		2
Bathrooms:WH		3		3
Bikes		1		1
Cafeteria:Hours		2		2
Communication		1		1
Computing		1		1
Facilities:Village		2		2
Facilities:WH		7	2	9
Food		3		3
Global Services		1	1	2
Library			1	1
Mail		1		1
Parking:WH		4		4
Policy			3	3
QoL		12	1	13
Rental Car		3		3
Site		1		1
Taxi		3		3
UEC			2	2
User Registration		1		1
Visa		1		1
Grand Total		49	10	59

Open	COUNT of Comment #	Responsible				Grand Total	
	Category	Government Relations	QoL	UEC	Users Meeting		
Bathrooms:WH				2		2	
Bikes				1		1	
Computing				1		1	
Facilities				1		1	
Facilities:Village				1		1	
Facilities:WH				1	1	2	
Food				3		3	
Metrics			1			1	
Policy					1	1	
QoL				6		6	
Site				4		4	
Site Access				1		1	
Taxi				1		1	
UEC talks					1	1	
Users meeting					4	4	
Village				1		1	
Grand Total			1	23	2	5	31

Just arrived as anonymous feedback

The Visitor ID renewal form should be "updated" instead of "filled" every year. The process would be so much faster if the users and admins only had to track any relevant changes. Also, having to type job and education history from age 18 without gaps is such a dumb requirement. Are you really making 50-60 y.o. people account for 40 years of employment? and making busy employees read all that stuff and search for unexplained gaps or other incongruencies? Not even US visa applications require that much info (DS-160 asks for 5 years employment history)

Answer from the Global Services Office:

Per DOE requirements dated December 2018, we are required to collect CV's for all non-US Citizens requesting access to the DOE National Laboratory complex. The requirements specifically call out that CV's must provide all the non-US Citizens science and technology specialties, all work positions with no gaps in time, and current/accurate names of all academic institutions attended. Therefore, we are required to review the information provided. Please let us know if you have further questions.

New and resolved feedback since 1. January 2020

- RESOLVED: Every single day over the break, the water ran brown (women's bathroom WH11 - often happens on Mondays also). Made me nervous washing hands and dishes like they weren't getting clean. Running water for a prolonged time didn't help.
 - Informed FESS (Mark Jeffers). FESS is aware, applied for large infrastructure grants to update WH.
- NEW: Taxi schedule does not specify whether it is valid for all of the week or only for the work week, and then what happens on the weekend.
 - Yuanyuan is resolving this with Brian, clarifying the taxi schedule and updating the web links
- RESOLVED: Please draw lines on the west parking lot to know where to park and where not.
 - Response from Brian and Mark: Lines will be redrawn as soon as weather is stably above 50 degrees Fahrenheit.
- RESOLVED: Path between WH and IARC parking lot was icy (see photos: <https://photos.app.goo.gl/J62z4YVeup9kUriD9>). IARC is an overflow parking lot, please make sure that we can walk safely between the building. Taxi wait times are often too long and I prefer to walk.
 - Brian and his crew are starting to plow at 4 AM and prioritize main roads and walkways, especially between IARC, FCC, LSC to WH for satellite parking, Brian is also short-staffed.

Feedback from the Meet&Greet

Food in the cafeteria

- “more vegetarian choices - tofu bad quality”, “spicy level: just Ok +1. too spicy + 1. not spicy enough + 1”, “Microwave, only 1/3 is working”, “Need food vending machine for dinner.”, “Free coffee in WH”, “Real starbucks coffee in WH”
- Will talk with the food committee, Taher seems to be willing to work with us:
 - propose indicating the spice level with “chilli” emoji
 - Propose new food survey (and regularly repeated food survey)
- Fess informed about broken microwaves: right now, 2 out of 3 are working → investigating if there is budget for a 3rd new microwave

Housing

- “Hostel at the lab? Progress?”, “housing renewal, applied but not heard.”, “Update Gym equipments and add Peloton bikes.”, “shuttle need to run more frequently and at later hours”,
- Hostel status: can invite Randy Ortgiesen to UEC meeting, he has the latest information. Mark Jeffers can talk about all other building projects
- Housing committee is very responsive, but process still very manual: Message to the community: “If housing office hasn’t replied for 1 week, send another email and ask”
- Gym is funded through membership fees, all income goes into maintenance and new equipment. Currently no money to buy new equipment, especially Peloton bikes. Would users be willing to pay a higher fee?
- Taxi schedule: need funding from directorate to extend schedule
 - Will need another survey to prove that we need it. Our usage data does not show that we need to extend the schedule.
 - FESS ran 6 surveys in the last years and always adapted the schedule accordingly (unfortunately, it turns out that the utilization of the taxi is still not very good, after all the changes) (anybody remembering ZipCars?)

More feedback from the Meet&Greet

- **Parking (lots of complaints)**
 - From FESS: There is a whole parking working group. Trying to get funding for a couple of projects
- **Bathrooms (lots of complaints)**
 - Submitted proposals to renovate all utilities on the campus → always in the lab's top 5 asks to DOE
- **Elevators**
 - “Reprogram elevators to make them faster and more efficient?”
 - No, cannot reprogram elevators, safety reasons.
 - FESS is working on better elevators as part of the campus master plan.
- **Plan to close the lab during holidays**
 - What will happen to the users?

Meeting with Marc Jeffers and Brian Niesman

- Marc Jeffers: Deputy FESS department head: Marc is going to join our QoL meetings from now on.
- Brian Niesman: Transportation Manager

- Talked about plowing of roads and walkways, and the markings on the west parking lot
 - See previous slide

- Talked about communication: proposed public campus.fnal.gov website, easy to reach, as a central hub for information. FESS already posts on FermiNews regularly.
 - Communication office reviews posts, and sanctioned what information can be put on a public website. FESS is thinking about ways to improve communication.

- We also talked about how we can improve the parking and taxi situation → **USER SURVEY ABOUT PARKING**
 - **Proposal is to have a user survey asking when people are arriving at Fermilab in the morning and where people are parking (short survey, very few questions, together with FSPA?)**
 - This can be used to optimize plowing and taxi schedules

News at work

in the Office of the CSO all-hands

a number of leaders in the Office of the Officer highlighted the steps our office improve safety at Fermilab. Read on for takeaways.

looks like science

made headlines for her research at Einstein's theory of general relativity she's home in the Philippines, using background to make her mark in physics.

pre-excavation work continues

ANNOUNCEMENTS

ALL CAMPUS COMPUTING

- Wilson Hall interior lighting project
- Wilson Hall east parking lot closed Feb. 17 to Feb. 22
- AZero parking lot reopens
- C Road West closed by NTSB

More

Fermilab at work has a CAMPUS tab!

Need to advertise this page more in the community.

- Griselda is planning a community meeting for village residents
 - Primarily about safety issues (fire brigade, security, etc.) but can incorporate also other topics
- Housing information for villagers
 - When arriving, villagers get a package with information and pointers to Griselda's web pages with a lot of important information about the life at the lab
 - Proposal is to write a short cheat sheet and distribute it to divisions and division admins to hand out beforehand so that new villagers have information before arriving

Synergy between UEC and the lab Sustainability Management Team

The lab Sustainability Management Team (SMT)

- Chaired by the head of FESS.
- SMT oversees the lab's progresses towards sustainability goals.

Email suggestion from Cindy about synergy between UEC and SMT

- Bring in a SMT member to speak at the UEC meeting in the future?

Action item for the UEC & NEWS

- Need to provide information about the UEC to be added to the “New Employee Orientation” (which is also now available for users as a pilot)
- Housing rental agreement for users to get driver’s licence.
 - Griselda is working on procedure and documentation. We (UEC and FSPA) will have to instruct the community to always go to AURORA and no other DMVs around Fermilab.

REMINDER