

ESnet Collaborative Services (ECS) Upgrade Survey [Exit this survey](#)

This survey is intended to gather feedback from ESnet sites and other users of ESnet Collaboration Services (ECS) on the upgrade plans for ECS facilities. The upgrade plans are described at <URL>. Please provide your qualitative assessment of how well you feel the proposed upgrade aligns with your needs or requirements. N/A is an acceptable rating, if you believe the survey question is not applicable to you or your site. You are strongly encouraged to use the question comment fields and the general comments field at the end of the survey for additional remarks.

1. Rate your current usage of ECS services (1=lowest; 5=highest)

	1	2	3	4	5	N/A
Rate the importance of ECS services for your site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate how well current ECS audio/data & video service capabilities (industry standard H.323 Standard Definition [SD]) meet your needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate how well the current ECS facilities meet your registration, scheduling, and ease-of-use needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rate how well the current level of ECS services meets your needs (ex: capacity, reliability)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What is your overall assessment of how well existing ECS services meet your current needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

2. How many hours per week (best estimate) does your site use:

	<5 hrs	5-10 hrs	10-50 hrs	50-100 hrs	100+ hrs
ECS audio/data services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ECS video services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
other audio/data services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
other video services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

3. Rate your accessibility to ECS services over the past year

	0	1-3	4-10	10+
How many times your site was unable to obtain audio/video resources due to ECS issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How many times your site experienced service disruptions due to ECS issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

4. Rank the proposed enhancements to the ECS facilities in order of value to you or your site [1 = lowest; 4 = highest]

	1	2	3	4
Availability (Increased number of service ports)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliability (Redundant equipment at diverse locations)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New technology support (H.323 High Definition [HD])	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enhanced (automated) registration facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments or suggestions:

5. Rate alignment of specific enhancements in the proposed ECS upgrade with your projected future needs (1=lowest; 5=highest)

	1	2	3	4	5	N/A
How well does the proposed 50% increase in video ports compare with your projected near term needs (~3 years) and requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How adequately does the proposed video technology upgrade to H.323 HD cover your future collaborative tool needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How well does the proposed plan for redundant audio/data & video facilities match your projected reliability requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

6. Prioritize the following in terms of importance for long term strategic directions for ECS to pursue (1=lowest; 6=highest)

	1	2	3	4	5	6
Federation with other audio/video services	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Support for emerging & other advanced collaborative tool technologies (ex: telepresence, chat, file sharing, SIP, directory services, recording)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating ease-of-use (ex: web/printed documentation, user guidance, new endpoint support)	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Enhancing operational support services & troubleshooting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Statistics & reports on usage & availability	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Road-map for future ECS development, short & long term	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

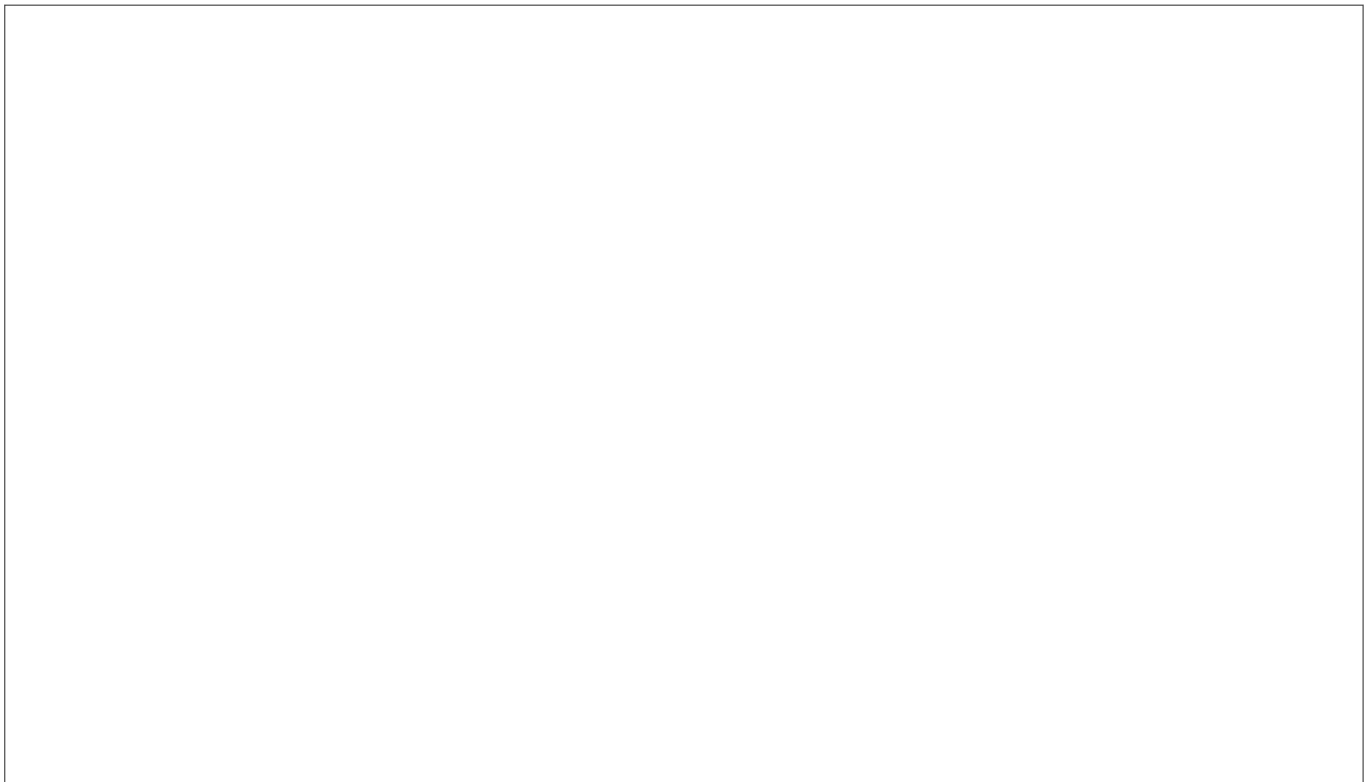
Comments:

7. Please choose the site classification that best fits your site:

- Office of Science Lab; large site
- Office of Science Lab; small site
- NNSA Lab; large site
- NNSA Lab; small site
- Office of Science partner Lab (INL, NREL, NETL, etc)
- Office of Science Program collaboration site (university, etc)
- Other

Comments:

8. Provide any additional comments you wish make on DOE collaborative tools facilities and support.



Done