



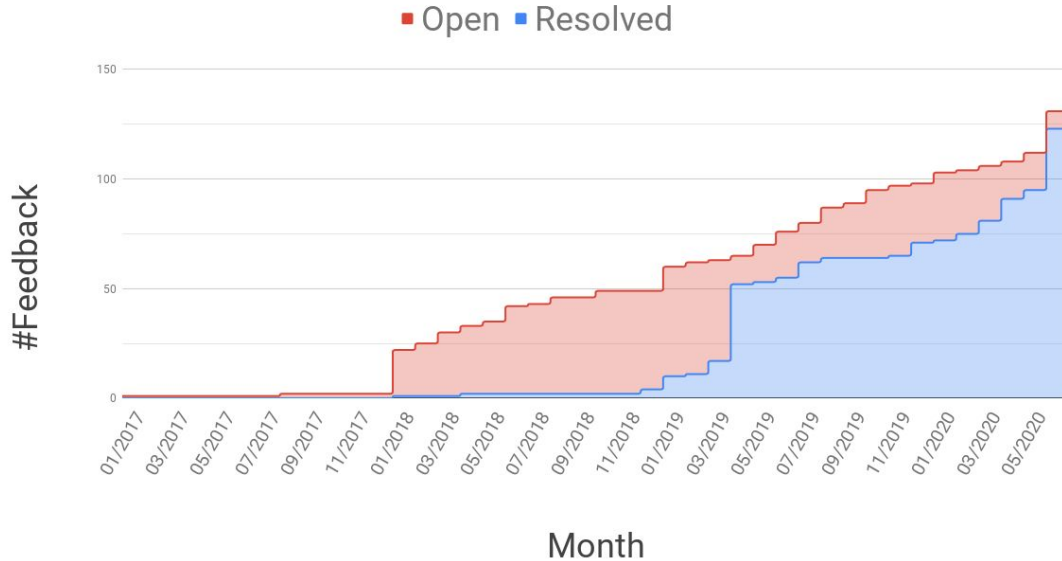
Quality of Life Sub-Committee Report

UEC Meeting
19. June 2020

Oliver Gutsche, Yuanyuan Zhang

Feedback Overview

UEC Feedback



(*) Includes items we don't publish

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Resolved since 22. May 2020

COUNT of Comment # Category	Responsible		
	QoL	UEC	Grand Total
Bikes	1		1
Facilities:Village	1		1
Facilities:WH		1	1
Food	1		1
Policy		1	1
QoL	3		3
Site Access	1		1
Grand Total	8	2	10

Resolved the 7 old feedback items mentioned last meeting for being too old, and the ones we decided to close because they are not relevant anymore and need to be revisited after the reopening after the pandemic.

New since 22. May 2020

COUNT of Comment # Category	Responsible	
	QoL	Grand Total
QoL	2	2
Grand Total	2	2

Feedback Overview

(*) Excludes items we don't publish

Resolved

COUNT of Comment #	Responsible				Grand Total	
	Government Relations	QoL	UEC	Users Meeting		
Bathrooms:Village		2			2	
Bathrooms:WH		5			5	
Bikes		2			2	
Cafeteria:Hours		2			2	
Communication		2			2	
Computing		1			1	
Facilities		1			1	
Facilities:Village		3			3	
Facilities:WH		8	4		12	
Food		6			6	
Global Services		1		1	2	
Library				1	1	
Mail			1		1	
Metrics	1				1	
Parking:WH		4			4	
Policy				4	4	
QoL		23		1	24	
Rental Car			3		3	
Site			5		5	
Site Access			1		1	
Taxi			4		4	
UEC				2	2	
UEC talks				1	1	
User Registration		1			1	
Users meeting				4	4	
Village			1		1	
Visa			1		1	
Grand Total		1	77	13	5	96

Open

COUNT of Comment #	Responsible	
	QoL	Grand Total
Computing	1	1
QoL	4	4
Grand Total	5	5

Director's all-hands message from June 2, 2020

- QoL received 18 feedback items after the director's all-hands message from June 2, 2020
- All items have been anonymized and have been submitted to the directorate via Kate Gregory
 - Kate's reply:
 - I'm sorry for the delayed response; I know this is an important issue and active response is critical. If you're asking whether the UEC can send an email to the User community voicing support for the Black community and those supporting the concerns raised in the recent protests (or something to that effect) and reminding the User community that they can send feedback to the UEC, that would be great. Is that what you're thinking or is there something more?
- We decided not to publish these items on the feedback summary page.
 - The plan is to inform the submitters who are not anonymous that we passed on their feedback. This has not happened yet.

New feedback since 22. May 2020

- Is there somewhere public information about lab staff and user statistics? Like age, gender etc and how are these quantities changing during the years. Would be nice to see positive shifts :)
- In the CD focus group, we've been discussing various issues raised by the climate survey from last year. Some of these issues, and corresponding suggestions for improvement, are relevant for users as well as employees. It would be useful for the UEC to advocate for these. The topics we identified are:
 - Ability to provide FDA allergen information for all cafeteria food
 - Supporting Dietary needs
 - Creation of an Ombudsman office
 - Information should be communicated to users and contractors as well as employees
- These primarily address concerns about diversity and inclusion at the lab. In particular, users and contractors need to know how to address issues they may encounter with harassment, discrimination, etc.
 - Question: Does the UEC have or is working on a liaison to the DNI office at FNAL?

Add UEC information to new employee orientation



Sent to Sandra Charles

The Users Executive Committee (UEC) represents and advocates for Fermilab users (including employees). Whether users stay at the lab for a couple of days, months, or years, all users need access to the lab's scientific resources and support for a balanced life. The UEC communicates closely with the laboratory's leadership to address issues and requests of the user community.

The UEC has subcommittees and organizes a number of important annual events for users, often co-ordinating closely with FSPA, the Fermilab Students and Postdocs Association. There are 12 members of the UEC; 6 are elected every year and serve a term of 2 years. Feedback and engagement from users is always welcome! Consider reaching out via the feedback form, or running for election to the UEC.

UEC Subcommittees

- Government Relations
- Users Meeting
- Education and Public Outreach
- Quality of Life

Annual events

- UEC Meet and Greet
- Congress HEP Advocacy trip
- Fermilab Users Meeting
- Miscellaneous cultural and academic events

Learn more about UEC at <https://uec.fnal.gov>



Have questions or comments?

Write to the UEC via the feedback form.
(You may choose to be anonymous.)

<https://uec.fnal.gov/uec-feedback-form/>

Contact

Email: uec-feedback@fnal.gov

Action items / AOB

- Housing rental agreement for users to get driver's licence.
 - Griselda is working on the electronic system for the housing office, this will include legal review
- Rude user to service desk -- Service desk received rude replies from a user, that didn't read instructions clearly and mis-operated on a wrong item, and then got annoyed when getting multiple reminders on the item they missed.
 - Drafted message: https://docs.google.com/document/d/1bgzq_mcdL7LYC66CQDcloP9kV3yr1hWw1PPamuQkJPU/edit#
 - Needs to be coordinated through communications office
- indico.fnal.gov does not allow conferences without FNAL employee participation in organizing committee
 - Asked laboratory to document process - still outstanding, reminded twice
- Important information for village residents
 - Beginning July 1, Fermilab security officers at Batavia site entrance gates will be using handheld card readers. Village residents will need to swipe their Fermilab ID badges prior to entering the site. It is expected to reduce wait time for individuals coming on site since security officers will no longer need to look up names on a list.
 - Village residents who do not have a badge will need to present a foreign government passport and will then be instructed to contact the Users Office for completion of access verification.
 - Please contact the Users Office at usersoffice@fnal.gov if you have any questions regarding the access verification process.