

**From:** [Murthy Nunna](#)  
**To:** [Kathy J Graden](#); [Fermilab Service Desk](#); [Matthew Arena](#)  
**Subject:** RE: Request Item RITM1099875 updated -- Materials Control & Accountability (MC&A) performance test to document Oracle/APEX nuclear materials database data backup re  
**Date:** Wednesday, March 10, 2021 10:14:52 AM

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Hi Kathy,

Yes. That helped.

We can restore ESH&Q Database (nuclear materials data is in ESH&Q Database) within 24 hours if there is any database corruption found in the database.

The database restore has been tested from time to time in database refresh process.

Thanks,  
Murthy

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**From:** Kathy J Graden <[graden@fnal.gov](mailto:graden@fnal.gov)>  
**Sent:** Wednesday, March 10, 2021 10:09 AM  
**To:** Murthy Nunna <[mnunna@fnal.gov](mailto:mnunna@fnal.gov)>; Fermilab Service Desk <[fermi@servicenowservices.com](mailto:fermi@servicenowservices.com)>; Matthew Arena <[arenam@fnal.gov](mailto:arenam@fnal.gov)>  
**Subject:** RE: Request Item RITM1099875 updated -- Materials Control & Accountability (MC&A) performance test to document Oracle/APEX nuclear materials database data backup re

Hi Murthy,

I hope this helps.

[https://www-esh.fnal.gov/pls/apex/f?p=1:2:10956734365469:::P2\\_APP\\_GROUP\\_ID:7](https://www-esh.fnal.gov/pls/apex/f?p=1:2:10956734365469:::P2_APP_GROUP_ID:7)

It's located here:  
ESH home page  
Tools  
ESH Application Suite  
Radiation Physics  
Nuclear Materials

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**Kathy Graden**  
*Radiation Physicist*

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**From:** Murthy Nunna <[mnunna@fnal.gov](mailto:mnunna@fnal.gov)>  
**Sent:** Wednesday, March 10, 2021 9:48 AM  
**To:** Fermilab Service Desk <[fermi@servicenowservices.com](mailto:fermi@servicenowservices.com)>; Kathy J Graden <[graden@fnal.gov](mailto:graden@fnal.gov)>;  
Matthew Arena <[arenam@fnal.gov](mailto:arenam@fnal.gov)>  
**Subject:** RE: Request Item RITM1099875 updated -- Materials Control & Accountability (MC&A) performance test to document Oracle/APEX nuclear materials database data backup re

Matt,

Where is this data? Is it in ESH&Q database?

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**From:** Fermilab Service Desk <[fermi@servicenowservices.com](mailto:fermi@servicenowservices.com)>  
**Sent:** Tuesday, March 9, 2021 9:05 PM  
**To:** Kathy J Graden <[graden@fnal.gov](mailto:graden@fnal.gov)>; Murthy Nunna <[mnunna@fnal.gov](mailto:mnunna@fnal.gov)>  
**Subject:** Request Item RITM1099875 updated -- Materials Control & Accountability (MC&A) performance test to document Oracle/APEX nuclear materials database data backup re

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Requested Item [RITM1099875](#) comments have been updated.

**Last update:**

2021-03-09 21:03:56 CST - Matt Arena (Additional comments (customer communication))  
Murthy, the database application is in my group but the request is to verify the database can be restored within 24 hours in the event the system is lost.

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**Catalog Item:** Request Service  
**Short Description:** Materials Control & Accountability (MC&A) performance test to document Oracle/APEX nuclear materials database data backup restoration within 24 hours.  
**Requested For:** Kathy Graden  
**Opened By:** Kathy Graden  
**ITIL State:** Acknowledged  
**Assignment Group:** Database Services  
**Assigned To:** Murthy Nunna

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==== Please reply at the TOP of the message =====

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===== Replies entered below the message will NOT be captured

Ref:MSG10349641