

**From:** [Murthy Nunna](#)  
**To:** [Fermilab Service Desk](#); [Kathy J Graden](#)  
**Subject:** RE: Requested Item RITM1335181 has been assigned to group Database Services  
**Date:** Thursday, February 10, 2022 12:43:21 PM

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Hi Kathy,

I reviewed last years similar request from you. Following the same process, I am providing most recent refresh we did using production as source database. The request number is [RITM1325276](#) which has been completed on 2/2/2022. We have not encountered any issues with the refresh.

We continue to run daily backups of eshq database and we can restore database within 24 hours of loss.

Let me know if you need anything else.

Thanks,  
Murthy

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**From:** Fermilab Service Desk <fermi@servicenowservices.com>  
**Sent:** Thursday, February 10, 2022 12:14 PM  
**To:** Michael J. Kuc <mkuc@fnal.gov>; Natalia M Ratnikova <natasha@fnal.gov>; Mitchell Renfer <mrenfer@fnal.gov>; Olga Vlasova <ovlasova@fnal.gov>; Murthy Nunna <mnunna@fnal.gov>  
**Subject:** Requested Item RITM1335181 has been assigned to group Database Services

----- PLEASE REPLY ABOVE THIS LINE -----

Database Services Team,

Requested Item [RITM1335181](#) created at 2022-02-10 10:48:17 CST has been assigned to your group.

**Catalog Item:** Request Service

**Short Description:** Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

**Requested For:** Kathy Graden

**Opened By:** Kathy Graden

**Requested Item Details:**

Requester's name            Kathy Graden

Specify urgency of your request 3 - Low

Enter a short description of your request Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Requesting that a Materials Control & Accountability (MC&A) performance test be conducted to document

Please enter the details of your request here Oracle/APEX Nuclear Materials database data backup restoration capability (within 24 hours).

<https://www-esh.fnal.gov/pls/apex/f?p=135:1:.....>

Thank you very much.

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**Additional Comments:**

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===== Please reply at the TOP of the message =====  
===== Replies entered below the message will NOT be captured =====

Ref:MSG11101516