

From: [Kathy J Graden](#)
To: [Murthy Nunna](#)
Subject: APEX Nuclear Materials Database Backup Restoration Request
Date: Thursday, March 23, 2023 4:11:15 PM

Dear Murthy,

I am requesting annual verification of the APEX nuclear materials database backup.

The test is described as: Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Please let me know if I need to submit a Service Desk ticket and I will be happy to do so. Thanks very much for your help.

Kind regards,
Kathy

Kathy Graden

Radiation Physicist

ES&H Division Radiation Physics Operations

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She/hers

From: Kathy J Graden

Sent: Thursday, February 10, 2022 1:53 PM

To: Murthy Nunna <mnunna@fnal.gov>; Fermilab Service Desk <fermi@servicenowservices.com>

Subject: RE: Requested Item RITM1335181 has been assigned to group Database Services

Dear Murthy,

Thank you very much for verification of nuclear materials database restoration. This is exactly what I need. I'm required to verify this annually, so that's why I request this each year. Thanks again for your quick response and help.

Kind regards,
Kathy

Kathy Graden

Radiation Physicist

ES&H Section Radiation Physics Operations

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From: Murthy Nunna <mnunna@fnal.gov>
Sent: Thursday, February 10, 2022 12:43 PM
To: Fermilab Service Desk <fermi@servicenowservices.com>; Kathy J Graden <graden@fnal.gov>
Subject: RE: Requested Item RITM1335181 has been assigned to group Database Services

Hi Kathy,

I reviewed last years similar request from you. Following the same process, I am providing most recent refresh we did using production as source database. The request number is [RITM1325276](#) which has been completed on 2/2/2022. We have not encountered any issues with the refresh.

We continue to run daily backups of eshq database and we can restore database within 24 hours of loss.

Let me know if you need anything else.

Thanks,
Murthy

From: Fermilab Service Desk <fermi@servicenowservices.com>
Sent: Thursday, February 10, 2022 12:14 PM
To: Michael J. Kuc <mkuc@fnal.gov>; Natalia M Ratnikova <natasha@fnal.gov>; Mitchell Renfer <mrenfer@fnal.gov>; Olga Vlasova <ovlasova@fnal.gov>; Murthy Nunna <mnunna@fnal.gov>
Subject: Requested Item RITM1335181 has been assigned to group Database Services

--==--==--== PLEASE REPLY ABOVE THIS LINE --==--==--==

Database Services Team,

Requested Item [RITM1335181](#) created at 2022-02-10 10:48:17 CST has been assigned to your group.

Catalog Item: Request Service

Short Description: Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Requested For: Kathy Graden

Opened By: Kathy Graden

Requested Item Details:

Requester's name Kathy Graden

Specify urgency of your request 3 - Low

Enter a short description of your request Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Requesting that a Materials Control & Accountability (MC&A) performance test be conducted to document Oracle/APEX Nuclear Materials database data backup restoration capability (within 24 hours).

Please enter the details of your request here

<https://www-esh.fnal.gov/pls/apex/f?p=135:1:.....>

Thank you very much.

Additional Comments:

===== Please reply at the TOP of the message =====
===== Replies entered below the message will NOT be captured =====

Ref:MSG11101516