

From: [Murthy Nunna](#)
To: [Kathy J Graden](#)
Cc: [John Ellsworth](#)
Subject: RE: APEX Nuclear Materials Database Backup Restoration Request
Date: Tuesday, February 20, 2024 10:06:32 AM

Hi Kathy,

The last restore/verification was done on 12/1/2023 via [RITM1933788](#).

I confirm that we continue to run our daily backups and we can restore database within 24 hours of loss.

Thanks,
Murthy

From: Kathy J Graden <graden@fnal.gov>
Sent: Tuesday, February 20, 2024 9:37 AM
To: Murthy Nunna <mnunna@fnal.gov>
Cc: John Ellsworth <jellswor@fnal.gov>
Subject: RE: APEX Nuclear Materials Database Backup Restoration Request

Dear Murthy,

May I please ask your help to conduct a nuclear materials control and accountability (MC&A) performance test which verifies restoration of Oracle APEX ESH Nuclear Materials database within 24 hours of loss? If I need to submit a Service Desk ticket, will you please guide me on what category to submit the ticket? Thank you very much for your help. I really appreciate it.

Kind regards,
Kathy

From: Murthy Nunna <mnunna@fnal.gov>
Sent: Thursday, March 23, 2023 4:41 PM
To: Kathy J Graden <graden@fnal.gov>
Subject: RE: APEX Nuclear Materials Database Backup Restoration Request

Hi Kathy,

I reviewed last year's similar request from you. Following the same process, I am providing most recent refresh we did using production as source database. The request number is: [RITM1604759](#) which has been completed on 1/11/2023. We have not encountered any issues with the refresh.

We continue to run daily backups of eshq database and we can restore database within 24 hours of loss.

Let me know if you need anything else.

Thanks,
Murthy

From: Kathy J Graden <graden@fnal.gov>
Sent: Thursday, March 23, 2023 4:11 PM
To: Murthy Nunna <mnunna@fnal.gov>
Subject: APEX Nuclear Materials Database Backup Restoration Request

Dear Murthy,
I am requesting annual verification of the APEX nuclear materials database backup.

The test is described as: Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Please let me know if I need to submit a Service Desk ticket and I will be happy to do so. Thanks very much for your help.
Kind regards,
Kathy

Kathy Graden
Radiation Physicist

ES&H Division Radiation Physics Operations
Fermi National Accelerator Laboratory
P.O. Box 500, MS 371
Batavia, Illinois 60510
USA

630 840 4939 office
www.fnal.gov
graden@fnal.gov

She/hers

From: Kathy J Graden
Sent: Thursday, February 10, 2022 1:53 PM
To: Murthy Nunna <mnunna@fnal.gov>; Fermilab Service Desk <fermi@servicenowservices.com>
Subject: RE: Requested Item RITM1335181 has been assigned to group Database Services

Dear Murthy,
Thank you very much for verification of nuclear materials database restoration. This is exactly what I need. I'm required to verify this annually, so that's why I request this each year. Thanks again for your quick response and help.
Kind regards,
Kathy

Kathy Graden

Radiation Physicist

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From: Murthy Nunna <mnunna@fnal.gov>

Sent: Thursday, February 10, 2022 12:43 PM

To: Fermilab Service Desk <fermi@servicenowservices.com>; Kathy J Graden <graden@fnal.gov>

Subject: RE: Requested Item RITM1335181 has been assigned to group Database Services

Hi Kathy,

I reviewed last years similar request from you. Following the same process, I am providing most recent refresh we did using production as source database. The request number is [RITM1325276](#) which has been completed on 2/2/2022. We have not encountered any issues with the refresh.

We continue to run daily backups of eshq database and we can restore database within 24 hours of loss.

Let me know if you need anything else.

Thanks,
Murthy

From: Fermilab Service Desk <fermi@servicenowservices.com>

Sent: Thursday, February 10, 2022 12:14 PM

To: Michael J. Kuc <mkuc@fnal.gov>; Natalia M Ratnikova <natasha@fnal.gov>; Mitchell Renfer <mrenfer@fnal.gov>; Olga Vlasova <ovlasova@fnal.gov>; Murthy Nunna <mnunna@fnal.gov>

Subject: Requested Item RITM1335181 has been assigned to group Database Services

--==--==--== PLEASE REPLY ABOVE THIS LINE --==--==--==

Database Services Team,

