From: Murthy Nunna
To: Kathy J Graden
Cc: John Ellsworth

Subject: RE: APEX Nuclear Materials Database Backup Restoration Request

Date: Tuesday, February 20, 2024 10:06:32 AM

Hi Kathy,

The last restore/verification was done on 12/1/2023 via RITM1933788.

I confirm that we continue to run our daily backups and we can restore database within 24 hours of loss.

Thanks, Murthy

From: Kathy J Graden <graden@fnal.gov>
Sent: Tuesday, February 20, 2024 9:37 AM
To: Murthy Nunna <mnunna@fnal.gov>
Cc: John Ellsworth <jellswor@fnal.gov>

Subject: RE: APEX Nuclear Materials Database Backup Restoration Request

Dear Murthy,

May I please ask your help to conduct a nuclear materials control and accountability (MC&A) performance test which verifies restoration of Oracle APEX ESH Nuclear Materials database within 24 hours of loss? If I need to submit a Service Desk ticket, will you please guide me on what category to submit the ticket? Thank you very much for your help. I really appreciate it. Kind regards,

Kathy

From: Murthy Nunna <mnunna@fnal.gov>
Sent: Thursday, March 23, 2023 4:41 PM
To: Kathy J Graden <graden@fnal.gov>

Subject: RE: APEX Nuclear Materials Database Backup Restoration Request

Hi Kathy,

I reviewed last year's similar request from you. Following the same process, I am providing most recent refresh we did using production as source database. The request number is: RITM1604759 which has been completed on 1/11/2023. We have not encountered any issues with the refresh.

We continue to run daily backups of eshq database and we can restore database within 24 hours of loss.

Let me know if you need anything else.

Thanks, Murthy

From: Kathy J Graden <<u>graden@fnal.gov</u>>
Sent: Thursday, March 23, 2023 4:11 PM
To: Murthy Nunna <<u>mnunna@fnal.gov</u>>

Subject: APEX Nuclear Materials Database Backup Restoration Request

Dear Murthy,

I am requesting annual verification of the APEX nuclear materials database backup.

The test is described as: Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Please let me know if I need to submit a Service Desk ticket and I will be happy to do so. Thanks very much for your help.
Kind regards,

Kathy Graden

Kathy

Radiation Physicist

ES&H Division Radiation Physics Operations

Fermi National Accelerator Laboratory P.O. Box 500, MS 371 Batavia, Illinois 60510 USA

630 840 4939 office www.fnal.gov graden@fnal.gov

She/hers

From: Kathy J Graden

Sent: Thursday, February 10, 2022 1:53 PM

To: Murthy Nunna <<u>mnunna@fnal.gov</u>>; Fermilab Service Desk <<u>fermi@servicenowservices.com</u>>

Subject: RE: Requested Item RITM1335181 has been assigned to group Database Services

Dear Murthy,

Thank you very much for verification of nuclear materials database restoration. This is exactly what I need. I'm required to verify this annually, so that's why I request this each year. Thanks again for your quick response and help.

Kind regards,

Kathy

Katr	ıy (∃ra	den
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Radiation Physicist

ES&H Section Radiation Physics Operations

Fermi National Accelerator Laboratory P.O. Box 500, MS 371 Batavia, Illinois 60510 USA

630 840 4939 office www.fnal.gov graden@fnal.gov

From: Murthy Nunna < mnunna@fnal.gov>
Sent: Thursday, February 10, 2022 12:43 PM

To: Fermilab Service Desk < fermi@servicenowservices.com>; Kathy J Graden < graden@fnal.gov>

Subject: RE: Requested Item RITM1335181 has been assigned to group Database Services

Hi Kathy,

I reviewed last years similar request from you. Following the same process, I am providing most recent refresh we did using production as source database. The request number is RITM1325276 which has been completed on 2/2/2022. We have not encountered any issues with the refresh.

We continue to run daily backups of eshq database and we can restore database within 24 hours of loss.

Let me know if you need anything else.

Thanks, Murthy

From: Fermilab Service Desk < <u>fermi@servicenowservices.com</u>>

Sent: Thursday, February 10, 2022 12:14 PM

To: Michael J. Kuc <<u>mkuc@fnal.gov</u>>; Natalia M Ratnikova <<u>natasha@fnal.gov</u>>; Mitchell Renfer <<u>mrenfer@fnal.gov</u>>; Olga Vlasova <<u>ovlasova@fnal.gov</u>>; Murthy Nunna <<u>mnunna@fnal.gov</u>>

Subject: Requested Item RITM1335181 has been assigned to group Database Services

----- PLEASE REPLY ABOVE THIS LINE -----

Database Services Team,

Requested Item RITM1335181 created at 2022-02-10 10:48:17 CST has been assigned to your group.

Catalog Item: Request Service

Short Description: Test Oracle/APEX nuclear materials database data backup to verify restoration of

database can be accomplished within 24 hours.

Requested For: Kathy Graden **Opened By:** Kathy Graden

Requ	ested	Item	Details	::

Requester's name Kathy Graden

Specify urgency of your

request

3 - Low

of your request

Enter a short description Test Oracle/APEX nuclear materials database data backup to verify restoration of database can be accomplished within 24 hours.

Requesting that a Materials Control & Accountability (MC&A)

performance test be conducted to document

Oracle/APEX Nuclear Materials database data backup restoration

Please enter the details of your request here

capability (within 24 hours).

https://www-esh.fnal.gov/pls/apex/f?p=135:1:::::

Thank you very much.

Additional Comments:			

= = = = = = = Please reply at the TOP of the message = = = = == = = = = = Replies entered below the message will NOT be captured

Ref:MSG11101516