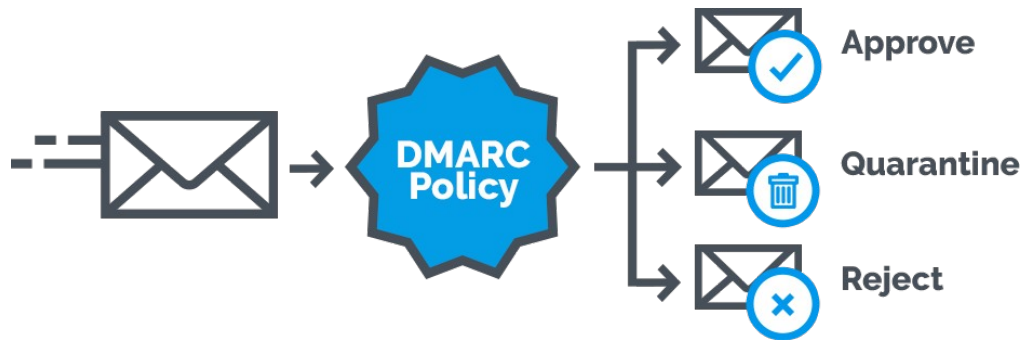




Forwarding email

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SAC Meeting
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Forwarding email



DOE requires that the lab implement an email filter policy to reduce spoofed emails

Many CMS colleagues forward email sent to their CERN account to their institute or other email providers such as google

The DMARC policy implemented at FNAL is causing email forwarded from CERN to fail

CMS colleagues complained that email from **fnal.gov** is ending up in their spam folder
Also... email from **fnal.gov** → **cern.ch** → **fnal.gov** was being lost

This went unnoticed for some time...

Problem was partially fixed

fnal.gov → cern.ch → fnal.gov:	now works
listserver → cern.ch → fnal.gov:	<i>still be a problem?</i>
fnal.gov → cern.ch → XXX:	<i>still ending up in spam folder</i>

Did not investigate whether forwarding from other servers has issues...

Email from listserver

uscms_rp_contact@fnal.gov

Listserver configured to use: USCMS.ORG

Recipients mail server is rejecting email from fnal listservers

550-5.7.26 Unauthenticated email from fnal.gov is not accepted due to domain's 550-5.7.26 DMARC policy. Please contact the administrator of fnal.gov domain if 550-5.7.26 this was a legitimate mail.



Fermilab indico delivery email issues for participant registration

“...receiving a high fraction (about 80%) of non-delivery reports when triggering email to be sent as an organizer from Fermilab's Indico service to event participants...”