



Quality of Life Sub-Committee

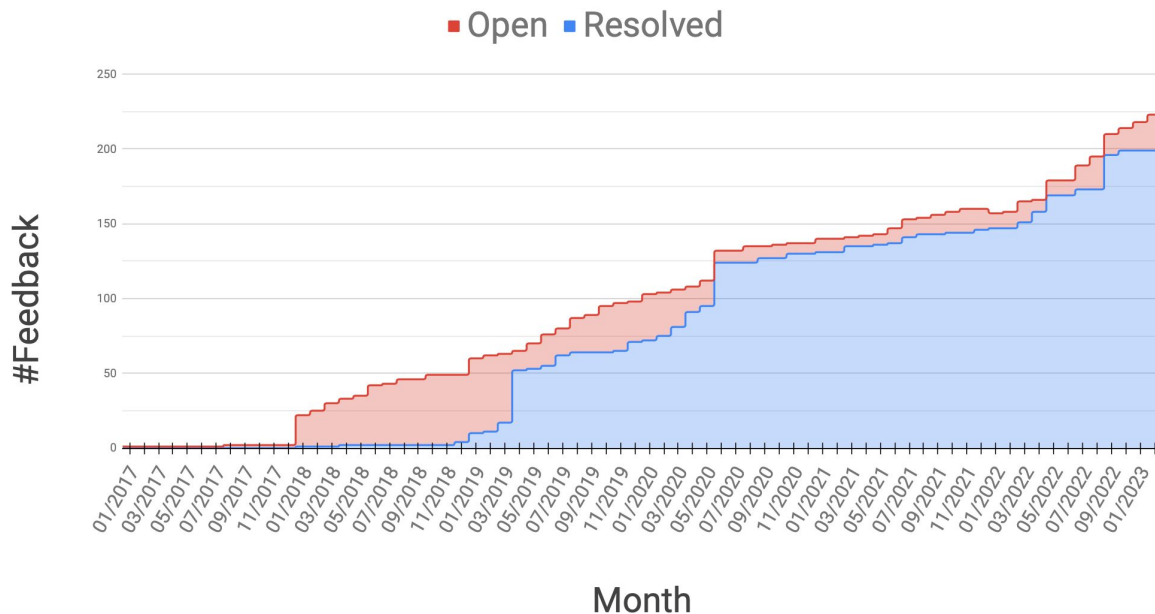
18 April 2023

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QoL Feedback Overview

UEC Feedback



(*) Includes items we don't publish

2 new issues

9 old issues closed

10 possibly closed

7 old issues open

New Issues

- FNAL public statement about Nashville shooting
 - What is FNAL's policy about such statements?
- Garden Club
 - DOE Site office has not approved. (ANL restarted theirs some time ago!)
 - No FNAL plans to restart it. Members told to retrieve their equipment.
 - Consider closing.

Closed Issues

- Issue regarding timely communication of high priority reallocation of WH meeting room reservations.
 - Communication has improved. Issue closed.
- Housing unavailability (question about when Dorm 3 will be reopened).
 - Dorm 3 is not planned to be reopened. Issue closed.
- Intensity Frontier Fellowships
 - Now available. Issue closed
- India-US Collaboration and travel assistance
 - Now available. Issue closed
- NPC Fellowships
 - Now available. Issue closed
- Request for logistics for student without car
 - Replied with list of resources. Issue closed
- Site access: Badges for spouses and dependents?
 - Not currently possible (unfortunately). Issue closed.
- Site access (old): Well known former FNAL scientist denied site access.
 - Resolved and closed.
- Site access (old): Postdoc had to redo onboarding process.
 - Resolved and closed

Issues that can be considered for closing

- 5 issues related to WhatsApp
 - External network installed and operational for Village.
- Housing for authorised guests
 - Not an accommodation priority for the lab (uses are highest priority)
 - Remains a need for visibly posting definition of an authorised guest
- Housing unavailability
 - Person (anonymous) waitlisted (claimed it was unnecessary).
 - Housing can be oversubscribed.
- Taxi Service hours
 - Requests taxi service outside of working hours
 - Bigger question of enabling science on campus
- 2 issues related to Garden Club
 - DOE Site office has not approved.
 - Bigger question about other clubs (why target Garden Club?)

Issues that remain open

- Family / play group
 - Users would like to have this reinstated; site access is an issue for non-users
- Summer Day Camp
 - Users and employees would like to have this. Contacted Melissa in HR
- Human readable form for 486.1A
 - Users and employees would like to have this
- 3 old issues related to onboarding / site access
 - All related to consistently answering the phone
- User Interface for FNAL property / asset management
 - Anonymous. Still working on this issue
- Vending Machines in WH
 - Need to follow up with FESS and inquire about CC usage for Vending

Synthesis of Issues Raised

- Cost / Benefit considerations for enabling science at the Lab
 - Users would like to have (in some cases need) transportation from Village that covers experimental shifts
- Improved / more friendly communication about Lab policies
 - More public / visible definition of Authorised Guests
- Enabling a better quality of life at the Lab
 - Summer Day Camp for employees' and users' children
 - Status of proposed Playground at Village
 - Status of Day Care
 - Status of Clubs



Previous slides

Campus Life



Five Open Issues Related to Blocking Whatsapp

- Issue with blocking access to Whatsapp
- Paraphrased feedback: Whatsapp should be accessible on Fermilab site. Useful for communicating with colleagues and family in Europe.
- Follow up:
 - This is one of the primary means for communication for many Fermilab users onsite, especially international users.
 - Contacted Jon Bakken: The WhatsApp blockage came as a directive from Washington, and we were required to make sure the app wasn't on any equipment owned by the government and to block it on all Fermi networks. Security asked our DOE AO (authorizing agent) to allow WhatsApp on the Guest network. This request was denied.
 - The networking team has designed a separate network segment. If approved, the network will only initially be available as a wireless network around housing units (houses, dorms) in the village, require registration for the device and approval of the individual wanting to use the network. If the DOE AO approves this, we plan to ask for approval to deploy the network lab wide.
 - Security will start to communicate the proposal to DOE this week. If it gets approval, we believe it will take 1-2 months to configure the network to accomplish the goal.

Open Issue

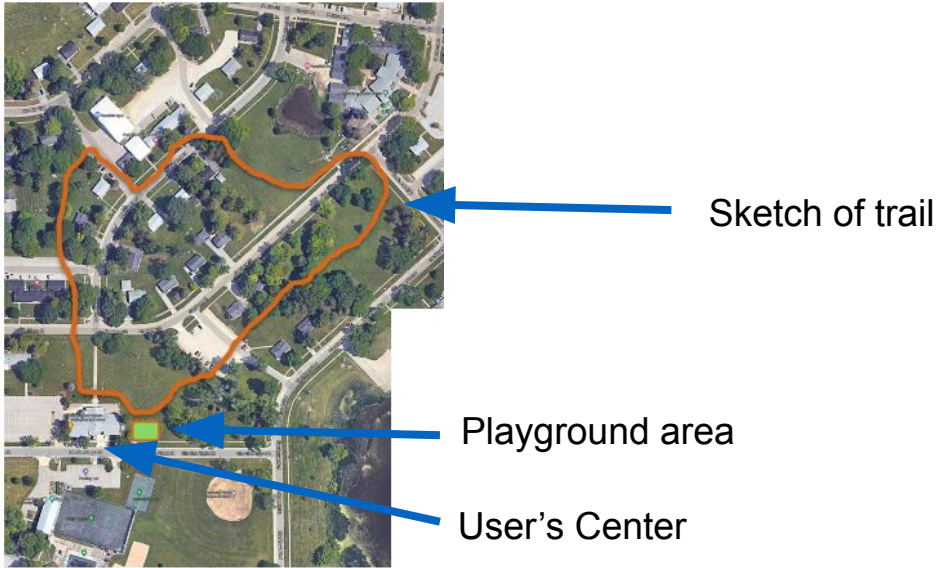
- Request for Summer Camp this year
- Paraphrased feedback: Users and their children would like summer camp back. They miss it, and it helps them work better.
- Follow up:
 - Meeting Discussion: HR knows about this and is working on this. No news yet.

Open Issue

- Users would like family/play group to return.
- Paraphrased feedback: User heard that the group stopped because of the pandemic. They are a new parent and new to the area, and they could use the support this group can provide.
- Discussion:
 - Is Jessica Jensen the right person to contact?
 - If there are campus access issues, perhaps we can help facilitate offsite organization
 - Meeting Discussion: working on getting this approved through site office. However, people need to be aware that this will be different on how it was set up before (pre-COVID).

Proposal for New Playground and Fitness Trail

- Aria Soha has organized a committee for support and input.
- Playground for 6-12 year olds
- Goal to have the playground available summer camp 2023
- Longer-term goal a fitness trail with stations around the village



Campus Access



Open Issue

- Badging solutions for 1 day visits.
- Paraphrased feedback: User came for 1 day, and there were no badging slots available. Had to wait off-site while a badged User attempted to find a solution. They were told to call x3111 (Campus Access) by security, but they were not able to connect with someone. Later solved in-person and was told that extension isn't regularly answered.
- Discussion:
 - What is the best path forward in this situation?
 - What is a our temporary access solution in a case like this? Escorted access?
 - Meeting Discussion: This will be resolved once we have additional staff and they are fully trained. Phone's will be answered as well as having someone located on the ground floor to assist with access issues.

Facility Issues



Open Issue

- Graduate student living in the village would like taxi service available after business hours.
- **Paraphrased feedback:** A graduate student noted that it is difficult to get from the Village to the lab after working hours. They suggest having an emergency taxi service available for after working hours so graduate students living in the Village without a car could still access the lab.
- **Discussion:**
 - ◉

Other Issues



Open Issue

- The lab lacks a plain English communication of DOE Order 486.1A
- **Paraphrased feedback:** Given the potential consequences of DOE order 486.1A there should be a human readable form of the order easily accessible to FNAL Users like at LBL <https://research.lbl.gov/2020/11/11/revise-doe-order-486-1a-on-foreign-government-sponsored-affiliated-activities/>
- **Discussion:**

Open Issue

- User Interface for FNAL Property / asset management
- Paraphrased feedback: The property/asset management and tracking system has a faulty user interface. I accidentally pressed "no" for a laptop, and it made me fill out a lost item form, even though the item isn't lost. This is now going to waste a lot of people's time in fixing this, because the software is not user-friendly.
- Discussion:

Open Issue

- FNAL public statement about Nashville shooting
- Paraphrased feedback: Feedback: In the past, when there have been shooting events prominent in the US news, Fermilab management and the UEC have posted public messages of support for the community targeted. Will the UEC make any official expression of sympathy and support for the Christians targeted by the transgender shooter who targeted children at a Christian school in Nashville?
- Discussion:

Open Issue

- Garden Club
- Paraphrased feedback: It would really great if the Fermilab Garden club resumes again. ANL has reopened theirs a long ago.
- Discussion: