



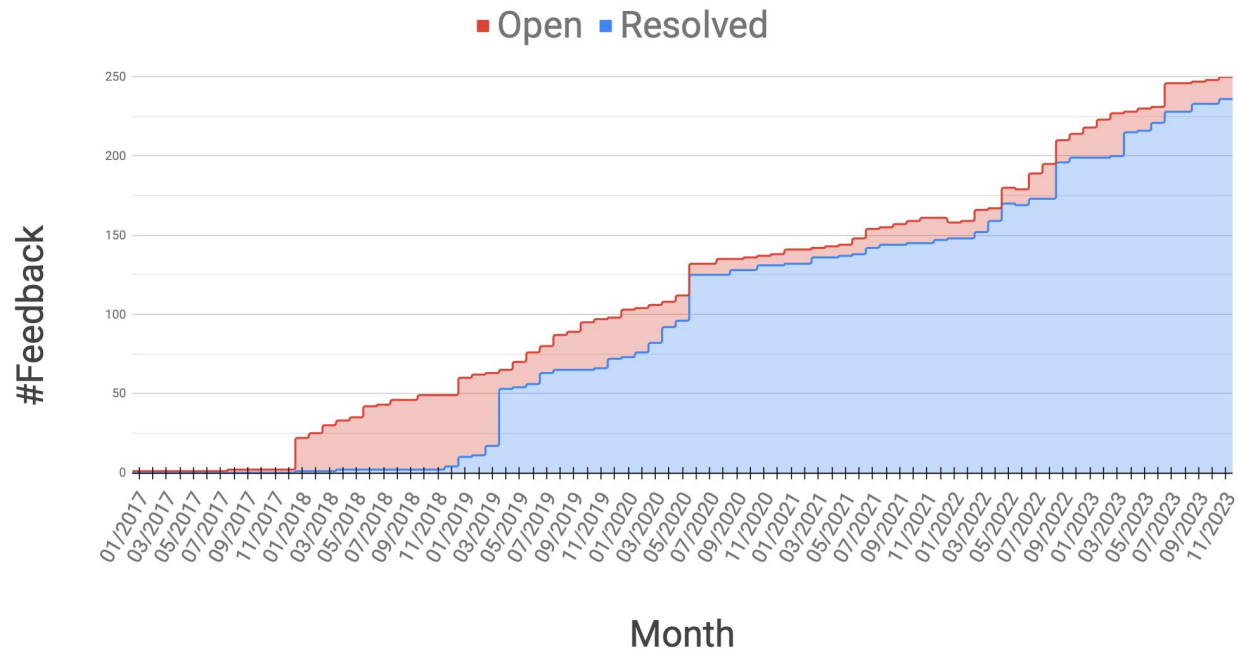
Quality of Life Sub-Committee

28 November 2023

Richard Cavanaugh, Tom Carroll

QoL Feedback Overview

UEC Feedback



2 new issues opened

14 total issues open

3 issues closed

Summary of Open Issues Being Tracked

1. April: Bike Share availability for authorised guests
2. April: Sanitary pads in female bathrooms
3. May: University Travel reimbursement
- ~~4. May: Murky brown water in bath tap of dorm 2~~
5. June: Fermilab Natural Areas site access
- ~~6. July: Washing machines in village laundry in need of repair~~
7. July: East side gate closer at 10pm inconvenient
8. July: More options to pay rent to housing office
9. July: More food amenities (recurring comment by users over the years)
10. July: FGZ network issue with “insecure authentication policy”
11. July: Mail delivery inconvenient
- ~~12. July: Insensitivity to use of preferred personal pronouns~~
13. July: Hiccup & confusion in booking room from international => site access issues
14. Sept: HR contacts to the UEC need to be updated
15. Oct: Bring back Playgroup to the Kuhn Barn
16. Nov: Student working in Wilson Hall at 7pm had badge checked and was told he was not allowed to be onsite at that time.
17. Nov: Allow toddlers in kid zone of the Users Center

New Issue: Allow parents to bring toddlers to the Users Center kid zone

- A family living the village brought their 1 year old child to the kid zone in the Users Center. Security told the parents that children are not allow in the Users Center. They are asking that the policy to be to allow children less than 3 years old to be in the kid zone of the Users Center. They spoke to Housing, who pointed them to the UEC.

New Issue: Student told they suppose to be off site at 7pm.

- A student was working at 7pm in the 11th floor shared seating area, and a guard actually showed up to check his badge and told him he was not allowed to be onsite. The guard did not forcibly remove the student, and allowed him to finish up his ongoing work. However, it seems that this ridiculous 6am-6pm hours for users is actually being enforced by security, contrary to management assuring us that this policy was a mistake or typo or something.

Open Issue: Sanitary pads for female restrooms.

- Following the Site Services Org Chart, I've contacted John Hatfield twice without reply.
- Next step, work my way up the Org Chart.

Closed Issues

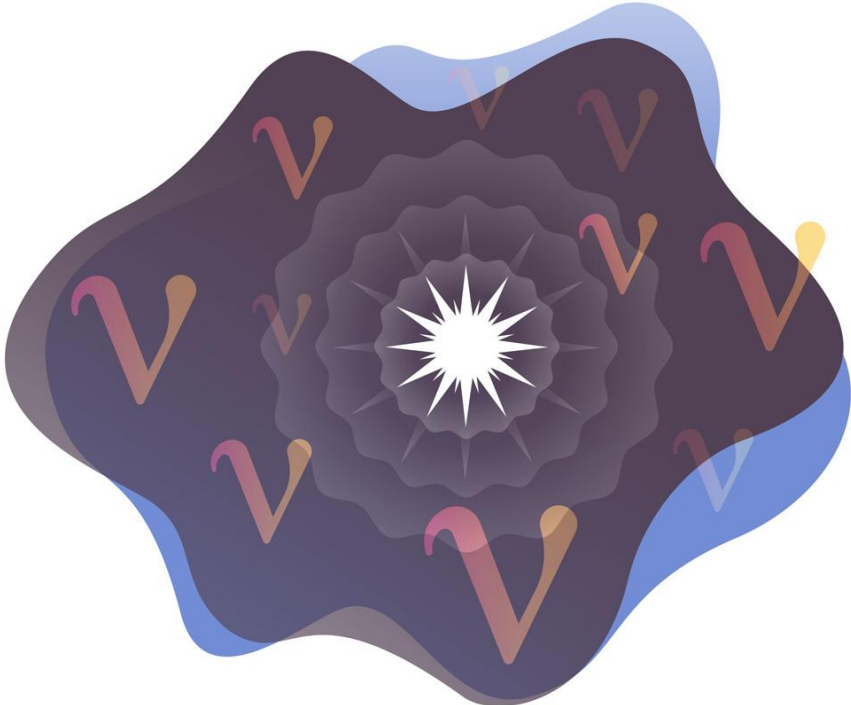


Closed Issue: Student reported being referred to by incorrect pronouns.

- This issue was submitted to the Integrity Counts system, and it has been reviewed by what appears to be Fermilab's general counsel.

Closed Issues: Village washing machines and murky dorm water.

- Jeanne Ecker confirmed that the machines were serviced at the end of the summer and are functional again.
- Jeanne also put in a request to have Infrastructure Services flush the dorm water lines.



News: Steve Whiteaker has a new role at the lab related to LBNF/DUNE.

- In the past we would go to Steve for issues related to the Village facilities, including grounds and roads.
- This month I contacted Jeanne Ecker to resolve those types of issues.
- Unclear if Steve's former position has a replacement yet.

More details on Open issues



October Issue: Playgroup

- Anonymous commenter would like playgroup to return. They are frustrated there has been no progress on this.
 - FNAL director Lia Merminga seemed quite pleased to have FNAL families back at the outdoor family fun fair. Indeed it was a great event. How about the playgroup? Why has there been no action on that? This has been requested before by people to the UEC and nothing has happened. There was a "50 years of playgroup" article in Fermi news in August 2021, but that article is lost due to inside.fnal.gov. This page has a photo from a playgroup activity but it's no longer listed: <https://get-connected.fnal.gov/life-at-fermilab/> Like so many events that are important for the community, playgroup has been an essential one. It lasted over 50 years and to kill it now is depressing. There are a lot more events that have been fully cancelled that should be brought back, clubs, walk2Run, DOE mile, but for today I'm focusing on playgroup.

Would meet every Wednesday night for a potluck.
Organized by Jessica Jensen.

Join us for Playgroup!

Every Wednesday at 5:30

At Kuhn Barn

All Fermilab families welcome



For more information contact Jessica Jensen at jjensen@fnal.gov

Open Issue: UEC QoL Webpage

- Contacted by Eileen Beno regarding updating HR Contacts on the QoL Webpage
 - Eileen provided details to link current HR information
 - Contacted Scarlet to update page
 - Scarlet has confirmed that she will update the webpage ASAP