

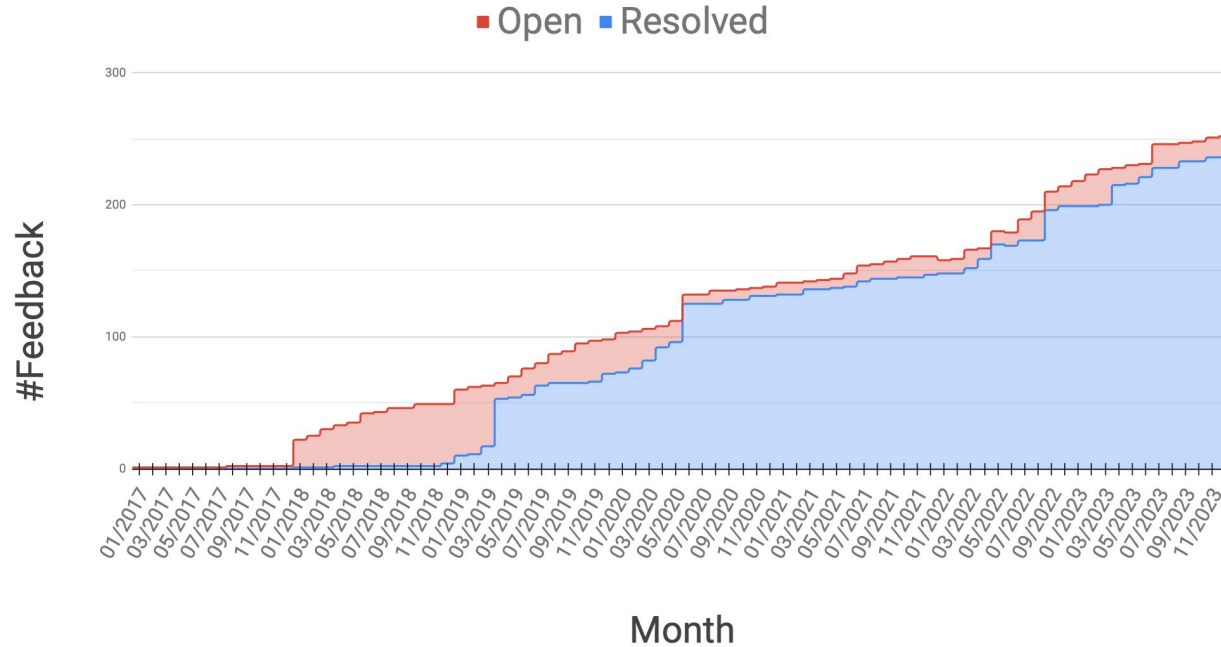


## Quality of Life Sub-Committee

19 December 2023  
Tom Carroll

# QoL Feedback Overview

## UEC Feedback



**2 new issues opened**

**16 total issues open**

# Summary of Open Issues Being Tracked

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1. April: Bike Share availability for authorised guests
2. April: Sanitary pads in female bathrooms
3. May: University Travel reimbursement
4. June: Fermilab Natural Areas site access
5. July: East side gate closer at 10pm inconvenient
6. July: More options to pay rent to housing office
7. July: More food amenities (recurring comment by users over the years)
8. July: FGZ network issue with “insecure authentication policy”
9. July: Mail delivery inconvenient
10. July: Hiccup & confusion in booking room from international => site access issues
11. Sept: HR contacts to the UEC need to be updated
12. Oct: Bring back Playgroup to the Kuhn Barn
13. Nov: Student working in Wilson Hall at 7pm had badge checked and was told he was not allowed to be onsite at that time.
14. Nov: Allow toddlers in kid zone of the Users Center
15. Nov: New housing rules for 2024
16. Dec: Village key box too high

## New Issue: Concern about the impact of new housing rules

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- Commenter's understanding:
  - it will not be possible to stay in one of the houses for stays of less than 30 days
  - when applying for housing, dorms will be preferentially assigned, before authorizing to stay in a house

## New Issue: Concern about the impact of new housing rules (cont'd)

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- Commenter's thoughts:
  - Most visitors come for periods shorter than a month. They know in advance and therefore they are the ones who will be first asked to occupy the dorms
  - "Short-time" visitors - who occasionally come for a meeting, a conference, or a specific job and typically decide on a short notice - would go to a house (if dorms are occupied). However they will not be able to do it because stays at a house are only authorized for at least 30 days;
  - Groups that rent long-term, typically rent a house as a support for the group's users. Keeping rooms occupied is mandatory as it helps cover the monthly costs. Many users come for periods of less than 30 days. This creates a problem with an economic sustainability, both for the groups and for the users.

## New Issue: Village key box is too high

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- A case was reported of a user being unable to access the Village key box because it was too high.
- What can be done to make this key box more accessible?

## Open Issue: Sanitary pads for female restrooms.

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- After our meeting last month Scarlet reached out to Aria Soha.
- Aria replied that she is taking care of the issue.

More details on Open issues





## Open Issue: Allow parents to bring toddlers to the Users Center kid zone

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- A family living the village brought their 1 year old child to the kid zone in the Users Center. Security told the parents that children are not allow in the Users Center. They are asking that the policy to be to allow children less than 3 years old to be in the kid zone of the Users Center. They spoke to Housing, who pointed them to the UEC.

## Open Issue: Student told they suppose to be off site at 7pm.

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- A student was working at 7pm in the 11th floor shared seating area, and a guard actually showed up to check his badge and told him he was not allowed to be onsite. The guard did not forcibly remove the student, and allowed him to finish up his ongoing work. However, it seems that this ridiculous 6am-6pm hours for users is actually being enforced by security, contrary to management assuring us that this policy was a mistake or typo or something.

## October Issue: Playgroup

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- Anonymous commenter would like playgroup to return. They are frustrated there has been no progress on this.
  - FNAL director Lia Merminga seemed quite pleased to have FNAL families back at the outdoor family fun fair. Indeed it was a great event. How about the playgroup? Why has there been no action on that? This has been requested before by people to the UEC and nothing has happened. There was a "50 years of playgroup" article in Fermi news in August 2021, but that article is lost due to inside.fnal.gov. This page has a photo from a playgroup activity but it's no longer listed: <https://get-connected.fnal.gov/life-at-fermilab/> Like so many events that are important for the community, playgroup has been an essential one. It lasted over 50 years and to kill it now is depressing. There are a lot more events that have been fully cancelled that should be brought back, clubs, walk2Run, DOE mile, but for today I'm focusing on playgroup.

Would meet every Wednesday night for a potluck.  
Organized by Jessica Jensen.

## Join us for Playgroup!

Every Wednesday at 5:30

At Kuhn Barn

All Fermilab families welcome



For more information contact Jessica Jensen at [jjensen@fnal.gov](mailto:jjensen@fnal.gov)

## Open Issue: UEC QoL Webpage

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- Contacted by Eileen Beno regarding updating HR Contacts on the QoL Webpage
  - Eileen provided details to link current HR information
  - Contacted Scarlet to update page
  - Scarlet has confirmed that she will update the webpage ASAP