User Support - Year3-5 Proposed Work Plan

- 1. Effective service delivery for OSG as level 2 SP in XD
 - a. Grow number of XRAC requests against OSG
 - i. Contact each new startup/XRAC allocation to provide support
 - ii. Limit startup users to initial allocation
 - iii. Assist expiring startup/XRAC allocations with writing new XRAC proposal
- 2. Provide opportunistic access facility ("on ramp") for US researchers
 - a. Modernize hardware at OSG-XD submit host
 - b. iRODS server to be hosted by GOC (for vo=osg) for data delivery
 - c. Achieve 105M hours in opportunistic hours in year3 via vo=osg (in year2 osg + engage was 70M)
 - d. Research opportunistic eco-system and develop and implement recommendations for growing opportunistic pool
 - e. Grow opportunistic pool toward supplying 20% of total OSG usage

- 3. Integrate Intensity Frontier Experiments as a prime stakeholder
 - a. OASIS adoption
 - b. Support IFF Data delivery plan
 - c. Provisioning preferential access to collaborating sites
 - d. Other topics...
- 4. Grow access to OSG DHTC for US researchers 50% more users per year
 - a. Provide tutorials and documentation on how to structure jobs for use in OSG and how to submit jobs
 - b. Establish partnership with ACI-REFs to provide 2nd layer support for them as they include OSG in their solutions for local campus researchers
 - c. Use XSEDE Campus Champions to get the OSG DHTC message to more US campus researchers
- 5. Provide new site integration support for communities
- 6. Provide newsletter articles about researchers leveraging DHTC at least 1 per quarter
- 7. Provide OSG introduction and guidance to new communities interested in joining OSG

Questions/Concerns

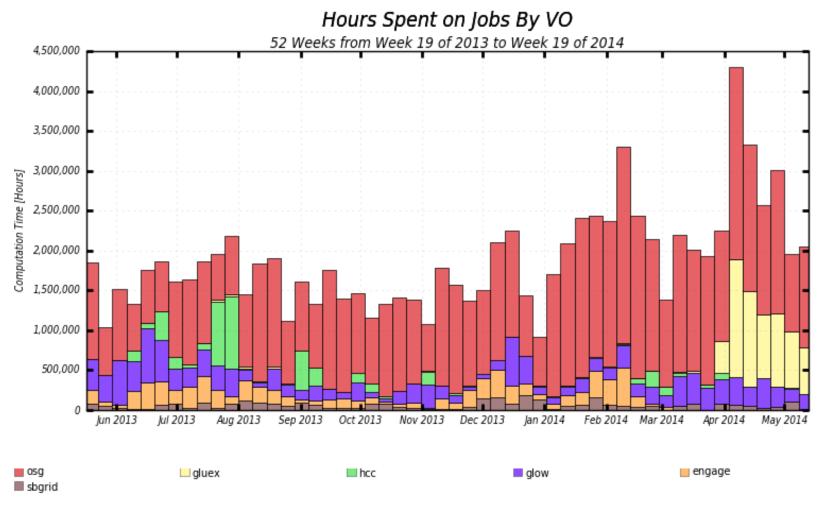
- 1. There is some work overlap with Campus Grid... many resolutions possible?
- 2. When will ATLAS and CMS start going after opportunistic cycles and what will be the impact on opportunistic pool available for other communities?
- 3. So far, the gWMS project has not been able to work on User Support requests for improved observability; what can we do about this?
- 4. We can attract more researchers to OSG by enabling their applications on OSG; how much should we invest in making those codes work on OSG? (Galaxy, NAMD, etc.)

The User Support Team in Year3

Mats Rynge – 45% Tanya Levshina – 25% Marko Slyz – 60% Alex Zaytsev- 10% Bo Jayatilaka – 70% (new) Emelie Harstad – 50% (new) Chander Sehgal- 40%

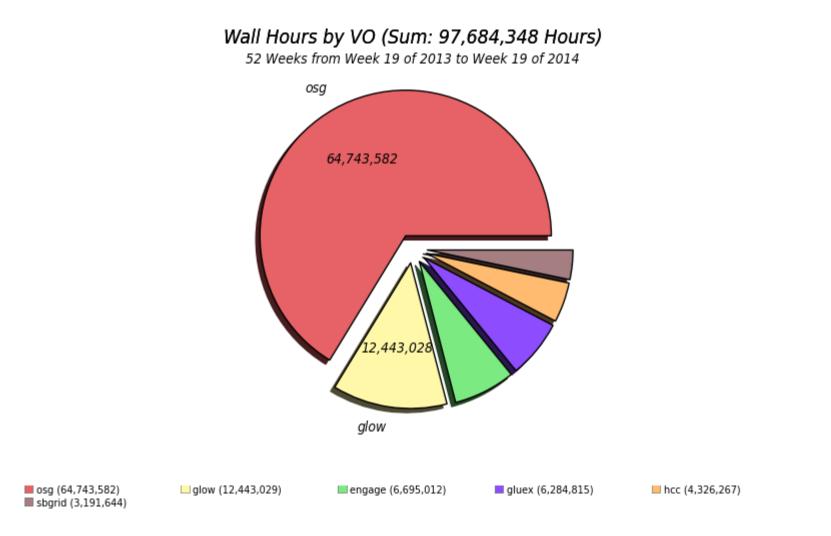
Total = 3.0 FTE

Last 12 months opportunistic – by week



Maximum: 4,301,975 Hours, Minimum: 912,101 Hours, Average: 1,878,545 Hours, Current: 2,051,052 Hours

Last 12 months opportunistic – pie chart



Last 12 months OSG-XD users

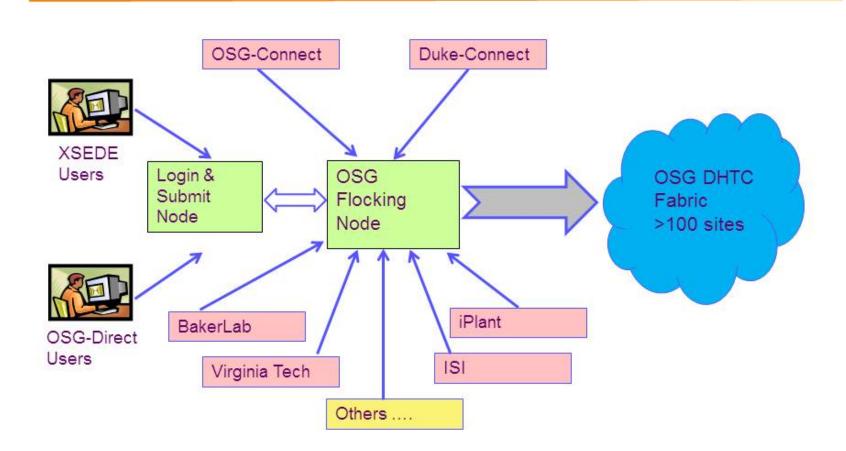
Project Name	PI	Institution	Field of Science	Wall Hours
TG-ATM130009	Phillip Anderson	University of Texas at Dallas	Atmospheric Sciences	9,460
TG-ATM130015	Phillip Anderson	University of Texas at Dallas	Atmospheric Sciences	77,169
TG-CCR120041	Luca Clementi	San Diego Supercomputer Center	Computer and Computation Research	12
TG-CHE130091	Paul Siders	University of Minnesota; Duluth	Chemistry	88,054
TG-CHE130103	Jeremy Moix	Massachusetts Institute of Technology	Chemistry	61,405
TG-DMR130036	Emanuel Gull	University of Michigan	Materials Research	607,863
TG-IBN130001	Donald Krieger	University of Pittsburgh	Biological Sciences	28,881,055
TG-IBN130008	Jorden Schossau	Michigan State University	Biological Sciences	16,857
TG-IRI130016	Joseph Cohen	University of Massachusetts; Boston	Information; Robotics; and Intelligent Systems	70,536
TG-MCB090163	Michael Hagan	Brandeis University	Molecular Biosciences	56,314
TG-MCB100109	Lillian Chong	University of Pittsburgh	Molecular Biosciences	264,362
TG-MCB120070	Joseph Hargitai	Albert Einstein College of Medicine	Molecular Biosciences	378
TG-MCB130072	Robert Quick	Indiana University	Molecular Biosciences	16
TG-OCE130029	Yvonne Chan	University of Hawaii; Manoa	Ocean Sciences	32,010
TG-PHY110015	Pran Nath	Northeastern University	Physics	37
TG-PHY120014	Qaisar Shafi	University of Delaware	Physics	540,841
TG-STA110014S	Nancy Wilkins- Diehr	University of California-San Diego	Other	5
TG-TRA100004	Andrew Ruether	Swarthmore College	Other	444,374
TG-TRA120014	Pol Llovet	Montana State University	Cross-Disciplinary Activities	19,472
TG-TRA120041	Hanning Chen	George Washington University	Computer and Information Science and Engineering	231
		20 Users	Total	31,170,450

Last 12 months OSG-Direct Users

Project Name	PI	Institution	Field of Science	Wall Hours
BNLPET	Martin Purschke	Brookhaven National Laboratory	Medical Imaging	1
DeerDisease	Lene Jung Kjaer	Southern Illinois University	Biological Sciences	34,600
DetectorDesign	John Strologas	University of New Mexico	Medical Imaging	535,961
Duke-QGP	Steffen A. Bass	Duke University	Nuclear Physics	3,482,112
ECFA	Meenakshi Narain	Brown University	High Energy Physics	1,744,646
EIC	Tobias Toll	Brookhaven National Laboratory	Accelerator Physics	414,785
HL-LHC-TP	Meenakshi Narain	Brown University	High Energy Physics	90,870
IU-GALAXY	Robert Quick	Indiana University	Bioinformatics	643,691
OSG-Staff	Chander Sehgal	Fermilab	Computer Science	41,636
PO-LBNE	Maxim Potekhin	Brookhaven National Laboratory	Physics - Neutrino	18,334
Pheno	Stefan Hoeche	SLAC	High Energy Physics	1,108,623
RIT	P. Stanislaw Radziszowski	Rochester Institute of Technology	Computer Science	527,597
SNOplus	Joshua R Klein	University of Pennsylvania	Physics - Neutrino	489
Snowmass	Meenakshi Narain	Brown University	High Energy Physics	6,398,810
SPLINTER	Robert Quick	Indiana University	Medicine	5,464,420
UMich	Paul Wolberg	University of Michigan	Microbiology	1,427,385
UPRRP-MR	Steven Massey	Universidad de Puerto Rico (UPRRP)	Bioinformatics	1,190,239
		17 Users	Total	23,124,201



Easier "On-Ramp" to the OSG DHTC Fabric



All access operates under the OSG VO using glideinWMS