

# OSG Production and Operations

OSG Staff Retreat 2014

# Structure

- ⊗ Operations Support
- ⊗ Operations Infrastructure
- ⊗ Production Activities

# Operations Support

- ⊗ Continue to provide service desk support at high quality
- ⊗ Continue training sessions
  - ⊗ Attendance of new staff at Grid School
  - ⊗ Subject based on need
- ⊗ Creation of an Internal Knowledge Base
  - ⊗ Start on an informal basis
- ⊗ Consider Non-Ticket Forms of Support
  - ⊗ Stackexchange
  - ⊗ Live Chat / Video Service Desk?

# Operations Infrastructure

- ⊗ Continue High Availability of Services
- ⊗ Additional New Service
  - ⊗ Upgrade OSG-XSEDE Submission Node (With 10GE)
  - ⊗ Upgrade Gratia Hardware
  - ⊗ Move iRODS Service
  - ⊗ XRootD Monitoring – UCSD?
  - ⊗ MaDDash/perfSONAR Datastore and Visualizations
  - ⊗ Transition from OASIS v1 to v2 and beyond
  - ⊗ Others as identified
- ⊗ Prepare Infrastructure Services for LHC Restart
- ⊗ Updates of services based on new IdM plans
- ⊗ IPv6 Compatibility of Operational Infrastructure
- ⊗ OS Updates from RHEL5 to RHEL6

# Production Activities

- ⊗ Continue to bring OSG-Connect into Operations
- ⊗ Production Meeting Structure
  - ⊗ Draw out issues from USLHC Vos
  - ⊗ Intensity Frontier Participation
  - ⊗ Add Version Graphs (See Production Meeting Oct 1)
- ⊗ Interoperations
  - ⊗ WLCG – Middleware Readiness WG
  - ⊗ EGI – External Advisory Committee, Life Sciences CC, LSST
  - ⊗ XSEDE – Campus Bridging Activities, Upcoming Proposal