



Fermilab Risk Management and Register

Lucas Taylor, Fermilab Risk Manager

PIP-II Risk Workshop, 6th April 2017

Lucas Taylor

- Particle Physicist (PhD)
 - CMS, L3, Pierre Auger Observatory, UA1
 - Higgs discovery, (g-2) of tau, tau neutrino mass, Vtb, rare decays, b-lifetime, mixing, hadron production ...
- Project Management Professional (PMP)
 - CMS detector upgrades, CMS Head of Communications, construction of Control Rooms, LHC Grid, CMS Software



Current Roles

- Deputy Project Manager, CMS Phase 1 Upgrades
 - Cost, Schedule and Risk from CD-0 to CD-1 to CD2/3 (CD-4a fall 2017)
- Associate Project Manager, CMS HL-LHC Upgrades
 - Established Cost, Schedule and Risk processes and related documents
 - BoE templates, P6 customization and guidance, risk register and risk analysis
 - Training and guidance for CAMs and oversight of Project Controls
- Fermilab Risk Manager
 - Established Lab-wide "Fermilab Risk Management Procedures for Projects", Enterprise and Operations Risk programs (Chair of Fermilab Risk Mgmt. Board)
 - Lab-wide Risk Register, risk workshops, analysis, MC modeling, reviews
 - Helping CMS Phase 1, LBNF/DUNE, HL-LHC CMS Upgrades, LHC AUP, PIP-II



Overview

- Fermilab Risk Management Procedure
 - Including key terminology
- Practical guidance on using the Risk Register tool
- Some takeaway messages



Fermilab Risk Management Procedure



Fermilab Risk Management Procedure for Projects

Version 1.1

Fermilab Risk Management Procedure for Projects

Purpose and Applicability of this Document

The purpose of this document is to define risk management processes, based on standard best practices, that help projects at the Fermi National Accelerator Laboratory¹ (Fermilab) to achieve their goals reliably and in a timely and cost-effective manner.

These processes shall be applied in all Fermilab projects subject to DOE Order 413.3B "Program and Project Management for the Acquisition of Capital Assets" [DOE-413]. Other significantly sized Fermilab projects should also follow these processes.

http://ppp-docdb.fnal.gov/cgibin/ShowDocument?docid=65

1 Fermilab is managed by the Fermi Research Alliance (FRA) LLC for the U.S. Department of Energy (DOE) Office of Science. FRA is a partnership of the University of Chicago and the Universities Research Association Inc., a consortium of 86 research universities.

Updated: L. Taylor, 21-Nov-2016

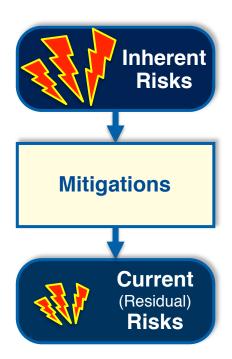
For CD-1 the Project shall:

- develop a preliminary Risk
 Management Plan (based on this
 document, as described in sec. 2.1)
- identify the main risks to the project, perform qualitative analysis, and
- document the risks in the Project's risk register.

The cost and schedule impacts of this preliminary risk analysis shall be factored into the CD-1 cost and schedule range.



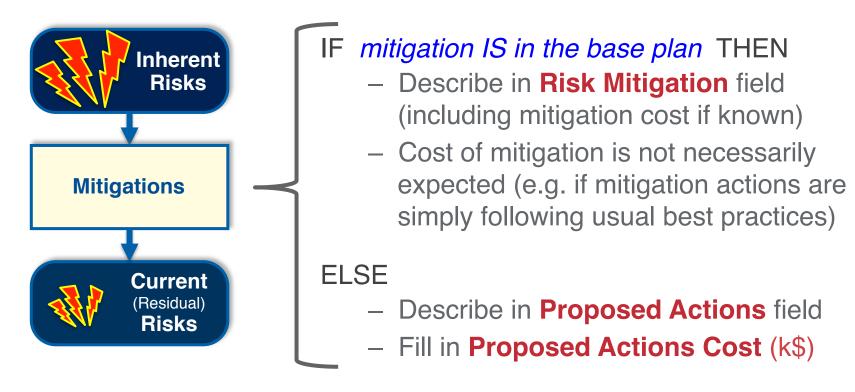
Risk Mitigations



- Mitigations actions taken before a risk occurs, to reduce risk probability / impacts
 - Mitigations are often part of standard operating procedures and controls
 - Funds for mitigations must be in base plans <u>Examples</u>: build and test prototypes, work with multiple vendors, manufacture spares, safety training, financial controls, IT security...



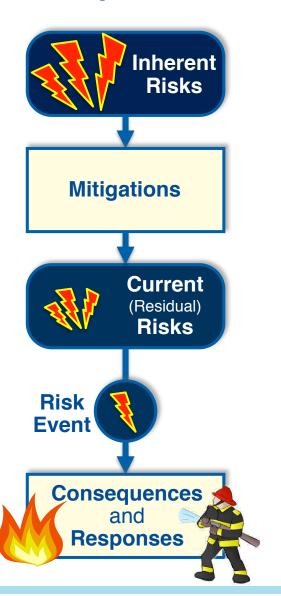
Risk Mitigations vs. Proposed Actions



Workshop (and after) will need to decide whether to incorporate new, **proposed** actions into baseline mitigation plans



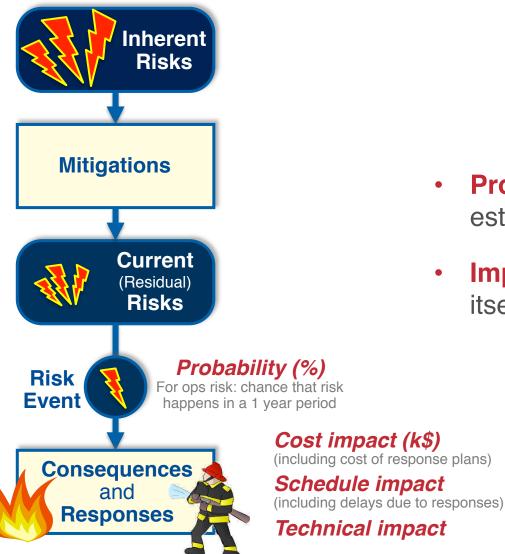
Risk Responses



- Risk responses actions only taken after a risk occurs, to reduce the impacts
 - They are contingency (not baseline) plans
 - Funds for responses in contingency budget <u>Examples</u>: rework non-compliant items, install spare hardware, respond to a fire, restore a hacked IT system...



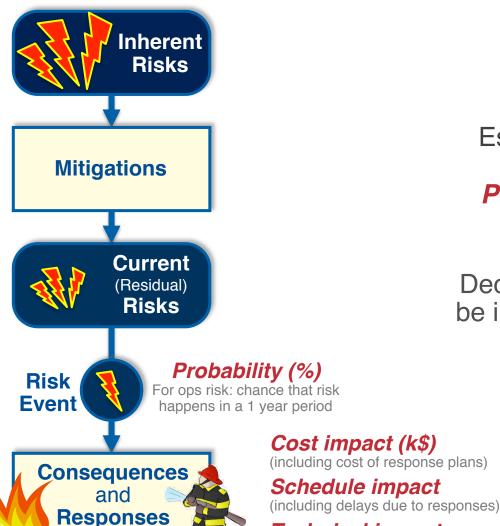
Probability and Impacts



- Probability and Impacts are estimated post-mitigation
- Impacts cover the risk event itself and the response plans



Probability and Impacts



Technical impact

new (mitigation) actions

Proposed Actions Cost (k\$)



Decide which new actions should be incorporated into baseline plan (cost-benefit trade-offs)



Probability x
Cost Impact (k\$)



Risk Ranking

Risks are ranked according to the values of the **Probability** and **Impacts** (technical, cost, schedule). *The register tool does the ranking automatically.*

Risk Impact Scoring	Low Impact	Medium Impact	High Impact	
Technical Impact	Slightly sub-standard	Moderately sub-standard	Significantly sub-standard or KPP in jeopardy	
Cost Impact	< 0.1 M\$	(0.1 - 1) M\$	> 1 M\$	
Schedule Impact	< 2 weeks	2 weeks – 2 months	> 2 months	

Maximum value of all impacts (above) determines overall risk impact (below)

Risk ranking matrix (Probability vs. Impact)		Low Impact	Medium Impact	High Impact
Very High	64 - 100%	Medium Rank	High Rank	High Rank
High	39 - 64%	Medium Rank	High Rank	High Rank
Medium	21 - 39%	Low Rank	Medium Rank	High Rank
Low	9 - 21%	Low Rank	Medium Rank	Medium Rank
Very low	0 - 9%	Low Rank	Low Rank	Medium Rank

(these are current default values – matrix could be tuned if needed)



Risk Ranking – implications

High Rank risks → PM + Lab / DOE

- May jeopardize the Project's key performance parameters (KPPs)
- May lead to failure to complete major deliverables within cost or schedule
- Well-developed mitigation or response plans are required

Medium Rank risks → PM / L2 manager

- Not expected to jeopardize Project KPPs
- Significant impact on ability to deliver all scope in a timely & cost-effective manner
- Have mitigation or response plans.

Low Rank risks → L2 / L3 manager

- Will not jeopardize KPPs
- Modest technical, cost or schedule impact
- Mitigation or response plans not required

Risk Impact Scoring	Low Impact	Medium Impact	High Impact
Technical Impact	Slightly sub-standard	Moderately sub- standard	Significantly sub-standard or KPP in jeopardy
Cost Impact	< 0.1 M\$	(0.1 - 1) M\$	> 1 M\$
Schedule Impact	< 2 weeks	2 weeks – 2 months	> 2 months

Maximum value of all impacts (above) determines overall risk impact (below)

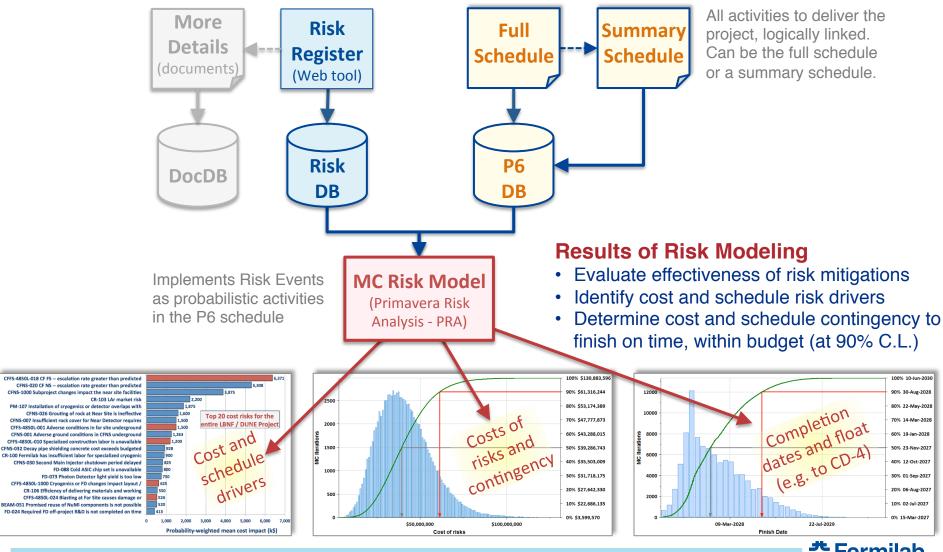
Risk ranking matrix (Probability vs. Impact)		Low Impact	Medium Impact	High Impact
Very High 64 - 10	0%	Medium Rank	High Rank	High Rank
High 39 - 64	! %	Medium Rank	High Rank	High Rank
Medium 21 - 39)%	Low Rank	Medium Rank	High Rank
Low 9 - 21	%	Low Rank	Medium Rank	Medium Rank
Very low 0 - 9%	6	Low Rank	Low Rank	Medium Rank

(these are current default values – matrix could be tuned if needed)



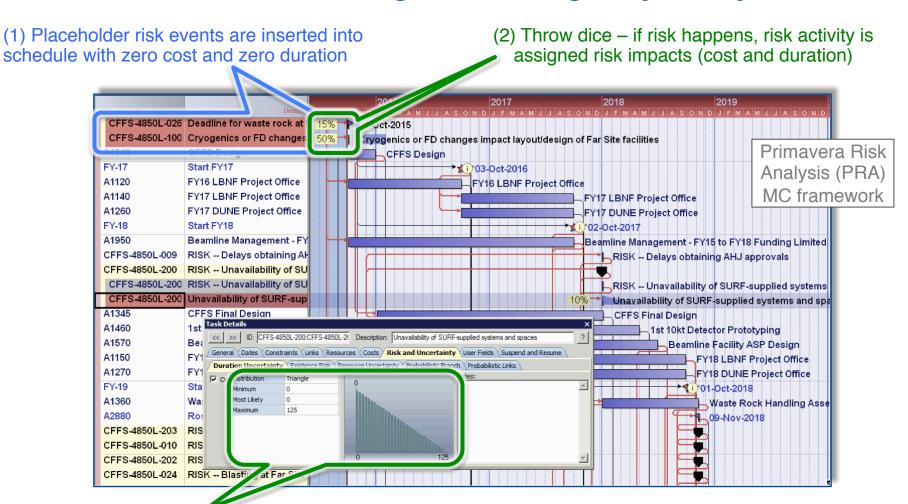
After the workshop

Risk Monte Carlo Modeling - Contingency Analysis



After the workshop

Risk Monte Carlo Modeling - Contingency Analysis



(3) Choose cost and schedule impacts from distributions

- (4) Update entire schedule to generate one complete project outcome (scenario)
- (5) Repeat steps (2) (4) thousands of times to study the statistical behavior of many scenarios







Practical Guide to the Fermilab Risk Register

Fermilab Risk Register

https://go.usa.gov/x9sCm

Login: *your-Fermilab-services-account* (ask <u>Lucas.Taylor@cern.ch</u> to get access)



Project Risk Management

PEMP
Lab Goals
Lab Objectives
Lab Activities
Lab Achievements

Risk Management

Skills Database

Annual Lab Plan

POG Meeting

Lessons Learned

IPPM Task List

IERC Science Activities

IERC Activity View

IPPM contacts

IPPM DB admin

ERM ADMIN

✓ EDIT LINKS

Fermilab Project Risk Management Procedure

Project risk is managed following a standard Fermilab Risk Management Procedure for Projects

Project Risk Register

Risks are documented and managed using a Lab-wide, web-based Risk Register Tool (see slide presentation):



General views:

- · View all risks -- filter by project or operations area
- View all risks -- browse by project or operations area
- View all risks -- by owner
- · View open risks -- by rank; filter by project
- View open risks -- by Risk Breakdown Structure
- View top cost risks -- ordered by Probability x Cost Impact
- View top schedule risks -- ordered by mean schedule impact
- View risk data warnings (what data needs to be improved)
- Recent changes (with filter by project/Ops area)

 Many views

Specific views:

- · Fermilab top project cost risks
- CMS Phase 1 Upgrades (open risks)
- CMS HL-LHC Upgrades (open risks)
- HL-LHC AUP (all risks)
 LBNE/DUNE (open risks)

PIP-II (all risks)

PIP-II specific view (we can easily tailor this)

Risk Ranking

Risks are ranked based on a combination of probability and impacts, as described in the Fermilab Risk Management Procedure for Projects. The implications of the ranking is as follows:

of risks

- High Rank risks may lead to failure to complete the Project's key performance parameters (KPPs) or major deliverables within cost, schedule, quality or other constraints. High-rank risks have well-developed mitigation or response plans and are monitored by the Project Manager.
- Medium Rank risks should not jeopardize the Project's KPPs but may have a significant impact on the ability of the Project to deliver all
 aspects of the Project scope in a timely and cost-effective manner. Medium-rank risks have well-developed mitigation or response plans and
 are monitored by the Project Manager.
- Low Rank risks have modest technical, cost or schedule impacts that will not affect the KPPs. Low-rank risks are not required to have
 mitigation or response plans, although it is preferable if they have. Low rank risks are monitored and handled by the L2 sub-project
 managers and risk owners.

Risk Breakdown Structure

Risk are identified in a wide range of areas as described in the online Risk Breakdown Structure.

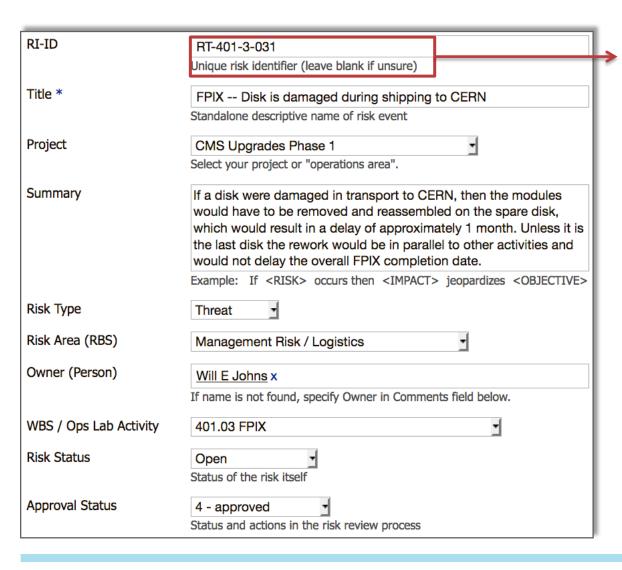


PIP-II Risk Register View

https://go.usa.gov/xXRrr

Edit	WBS level	Title 7: 121.01 Major Milestones (7)	Probability	Cost Impact	Schedule Impact	Risk Rank	Warnings
		7 : 121.02 Project Office (16)					Warnings
⊎ WB	S / Ops Lab Activity	7 : 121.03 Linac (48)					These are generated by the system (a bit like a software compiler).
∋ WB	S / Ops Lab Activity	: 121.06 Conventional Facilities (55) Pro	bability,	Impact and	Rank	You should aim to have no warning
>	RO-121-6-032	Wetland Mitigation Less Than Anticipated	50 %	840 k\$	12 months	3 (High)	Specify earliest Start Date (of mitigations or risk event).
>	RT-121-6-010	Radiation Shielding Inadequate	40 %	1000 k\$	10 months	3 (High)	Improve Quality of Estimate. Specify earliest Start Date (of mitigations or risk event).
>	RO-121-6-018	Radiation Shielding Opportunities	50 %	750 k\$	3 months	3 (High)	Improve Quality of Estimate. Specify earliest Start Date (of mitigations or risk event).
1	RT-121-6-037	Substantial Claim by Subcontractor	30 %	1000 k\$	3 months	3 (High)	Specify earliest Start Date (of mitigations or risk event).
	RT-121-6-053	Construction Bids Exceed Estimates	30 %	1000 k\$	4 months	3 (High)	Improve Quality of Estimate. Specify earliest Start Date (of mitigations or risk event).
1	RT-121-6-025	CUB Chilled Water Inadequate	25 %	1000 k\$	3 months	3 (High)	Specify earliest Start Date (of mitigations or risk event).
	RT-121-6-033	Significant Injury/Fatality During Construction	25 %	1000 k\$	3 18 months	3 (High)	Specify earliest Start Date (of mitigations or risk event).

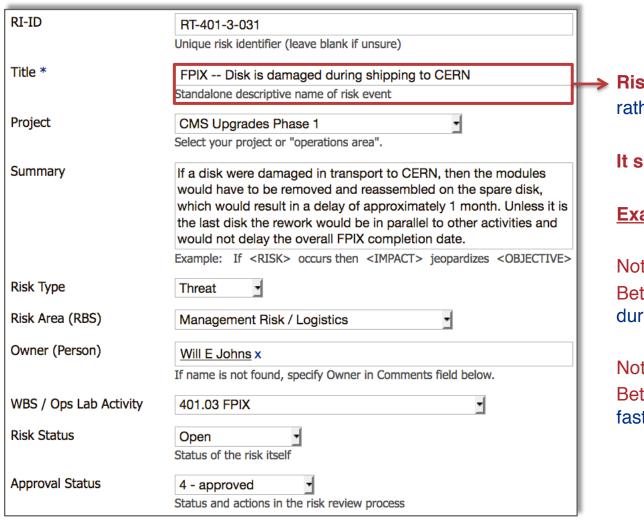




Risk ID = Rx-nnn-i-jjj

- **x** = "T" (threat) or "O" (opportunity)
- nnn = P6 project ID (121 for PIP-II)
- i is the L2 P6 ID (= 1,2,3,4)
- jjj is risk number (001, 002, etc.)





→ Risk title describes a risk event rather than a consequence of a risk

It should make sense standalone

Examples:

Not good: "Delivery damage"

Better: "FPIX – Disk is damaged

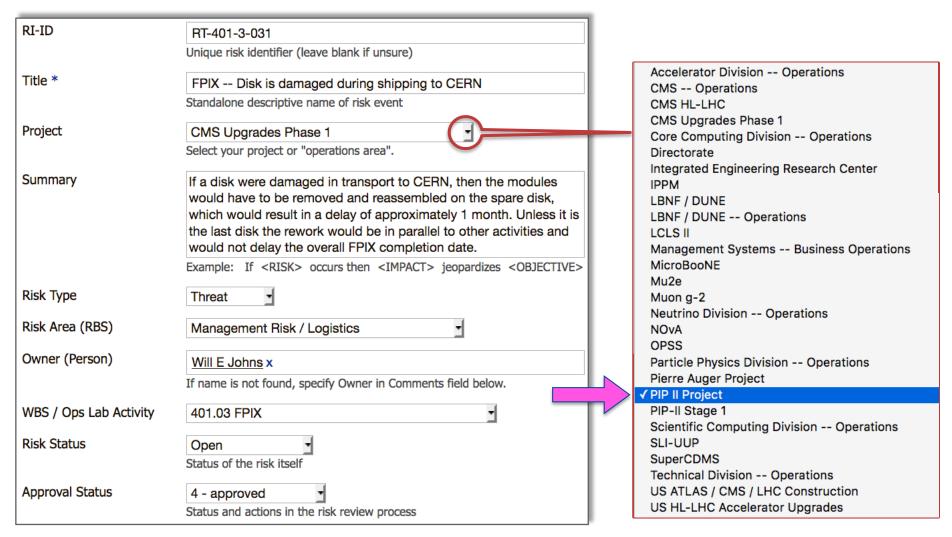
during shipping to CERN"

Not good: "Cost increases"

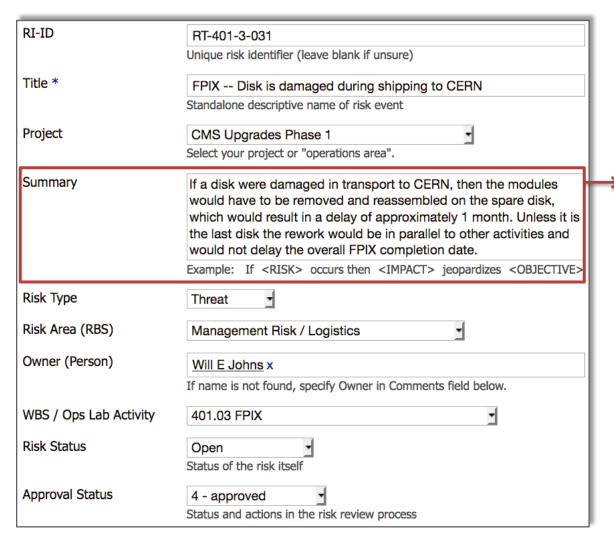
Better: "Niobium price increases

faster than assumed escalation rate"









Risk "grammar" captures riskcauses and effects, and hence points towards mitigation actions

If <RISK EVENT> occurs then

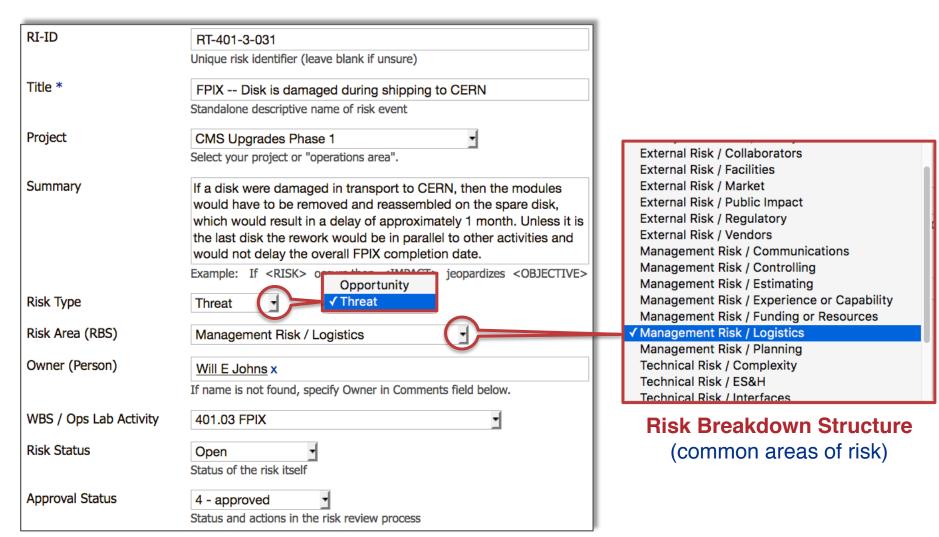
- · IMPACTS to technical scope, or
- IMPACTS to cost, or
- IMPACTS to schedule

would jeopardize the Project's

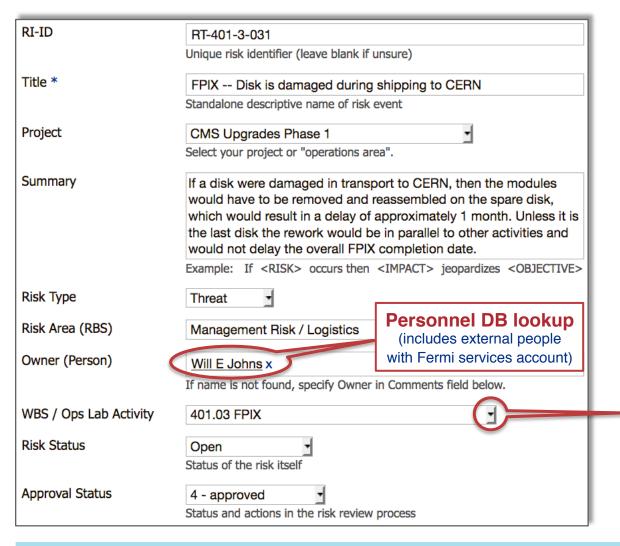
- Technical OBJECTIVES (e.g. KPP)
- Cost OBJECTIVES (e.g. TPC)
- Schedule OBJECTIVES (e.g. CD-4)

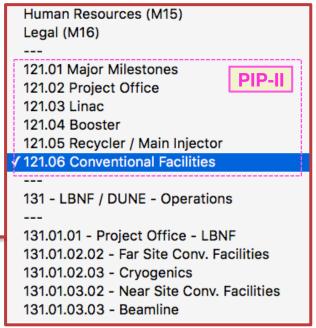
(If it does not jeopardize a project objective, is it really a risk?)



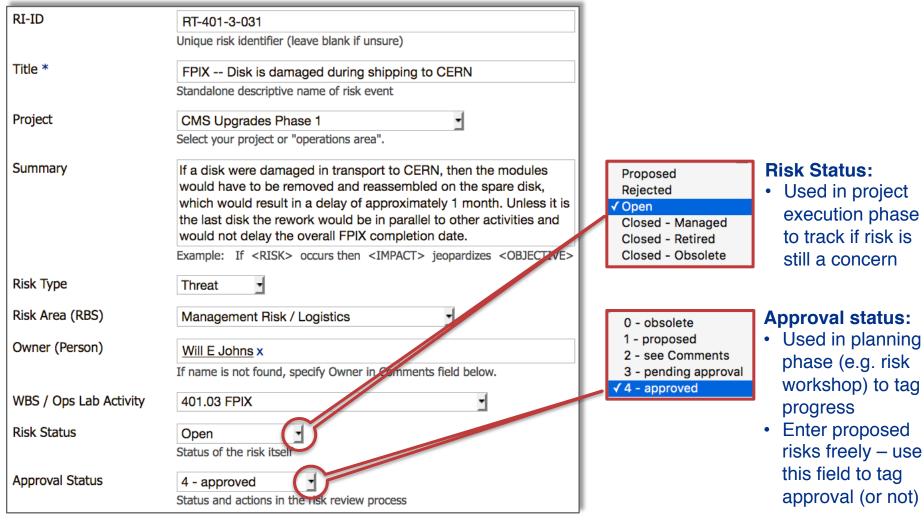




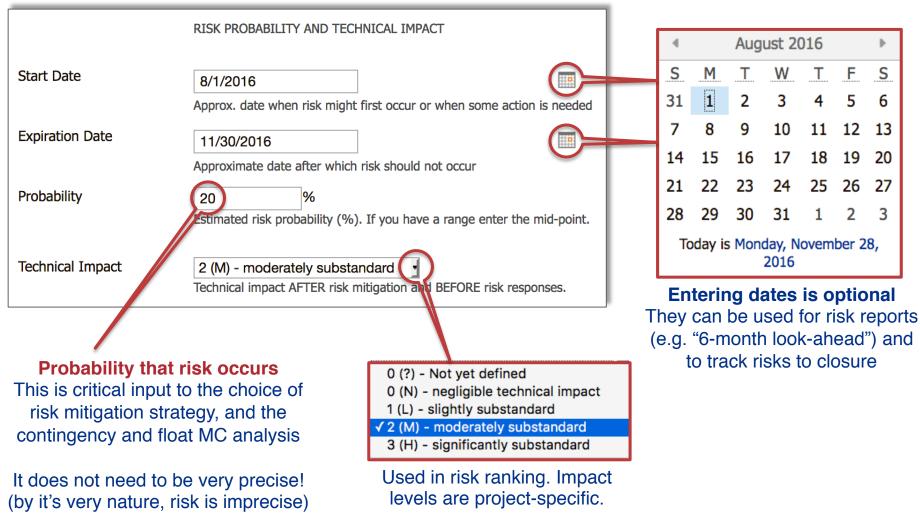








Risk Register: (2) dates, probability, tech. impact





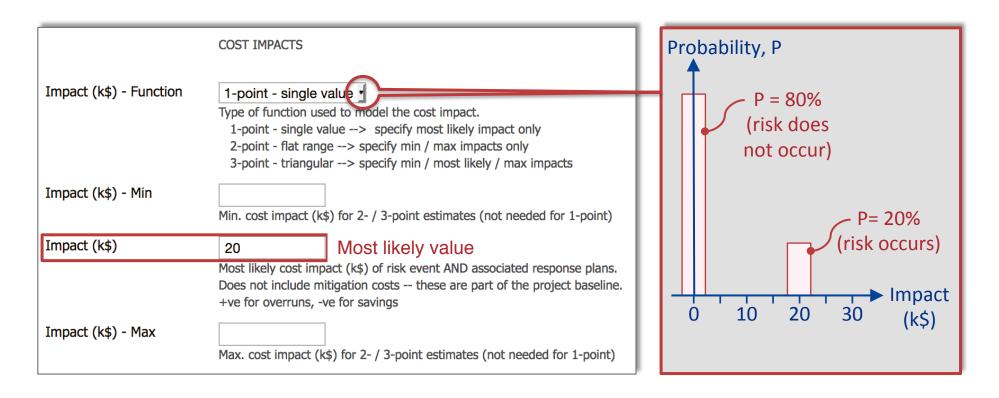
Risk Register: (3) cost impact

	COST IMPACTS
Impact (k\$) - Function	1-point - single value Type of function used to model the cost impact. 1-point - single value> specify most likely impact only 2-point - flat range> specify min / max impacts only 3-point - triangular> specify min / most likely / max impacts
Impact (k\$) - Min	
	Min. cost impact (k\$) for 2- / 3-point estimates (not needed for 1-point)
Impact (k\$)	20
	Most likely cost impact (k\$) of risk event AND associated response plans. Does not include mitigation costs these are part of the project baseline. +ve for overruns, -ve for savings
Impact (k\$) - Max	Max. cost impact (k\$) for 2- / 3-point estimates (not needed for 1-point)

- Impact (assessed <u>after</u> mitigations in the baseline were done) includes
 - Cost of risk if it happens (e.g. higher cost of a backup vendor)
 - Cost of response plans (e.g. rework needed to repair damage)
- Cost impact fields do <u>not</u> include <u>burn rate costs of delays</u> (standing army and escalation) – this comes out of a MC risk simulation of the schedule



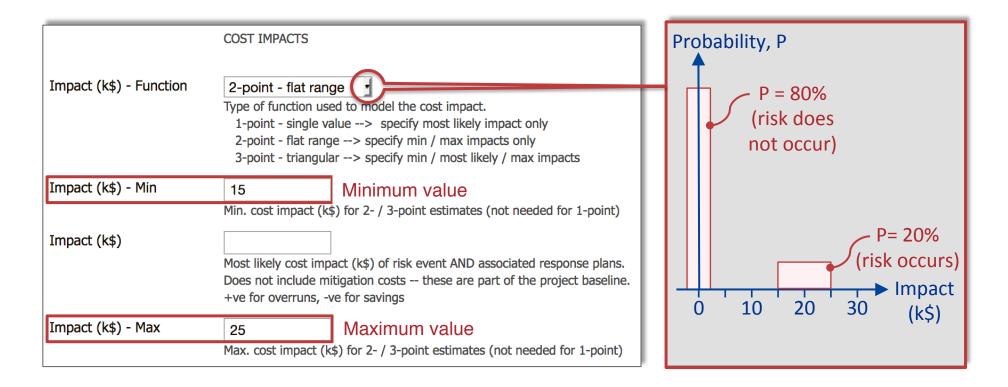
Risk Register: (3) cost impact – single value



- 1-point estimate (single value) for impact
 - If risk occurs, impact is always exactly 20k\$



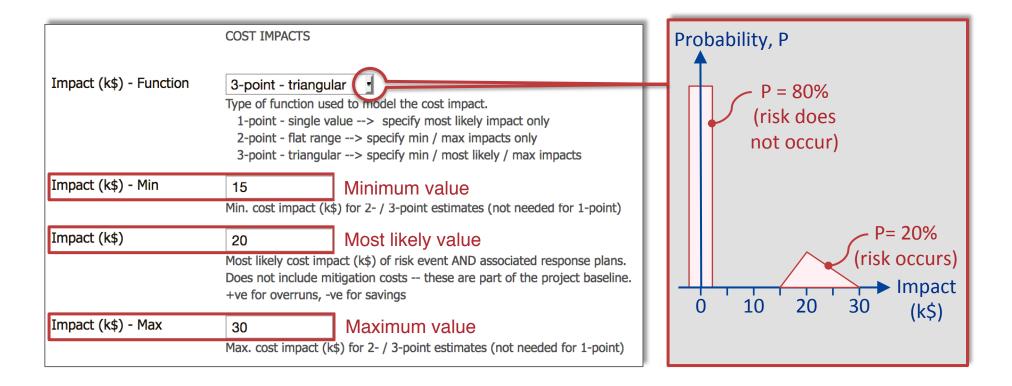
Risk Register: (3) cost impact – range



- 2-point estimate (flat range) for impact
 - If risk occurs, impact is in range 15k\$ 25k\$ (all equally likely)
 - Most likely impact = 20k\$; Mean impact = 20k\$



Risk Register: (3) cost impact – 3-point estimate

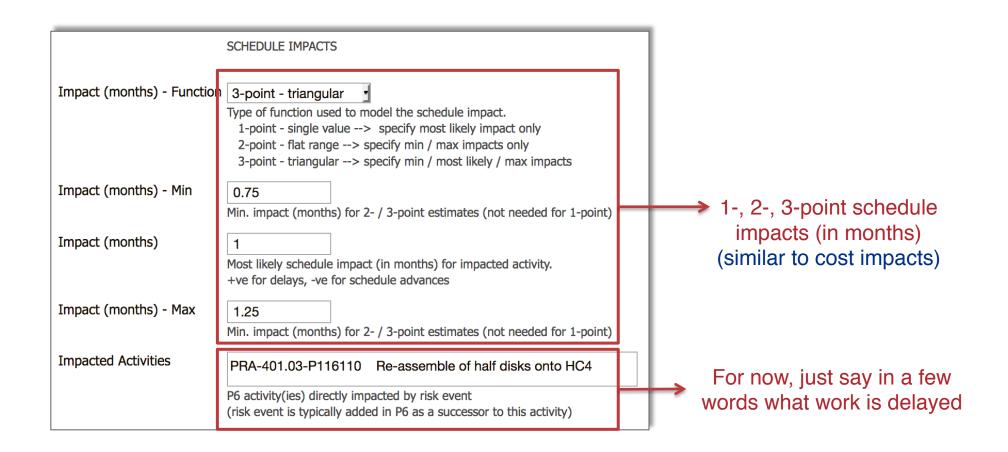


- 3-point estimate (triangle distribution) for impact
 - If risk occurs, impact in range 15k\$ 30k\$ (extremes less likely)
 - Most likely impact = 20k\$; Mean impact* = 21.7k\$

^{*} Mean x of triangular probability distribution function = (minimum x + most likely x + maximum x) / 3

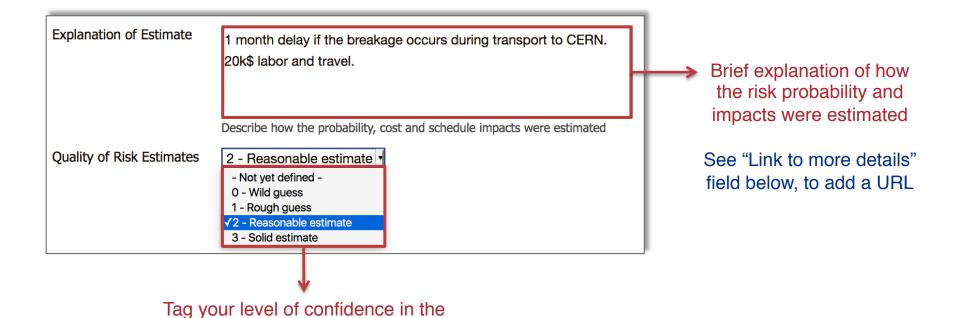


Risk Register: (4) schedule impact





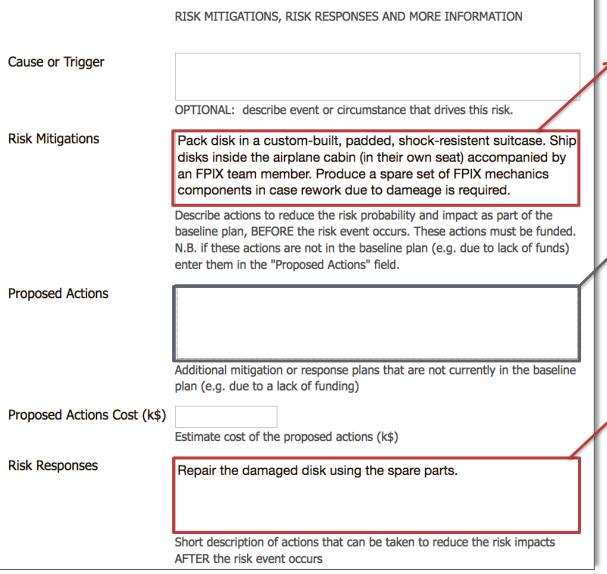
Risk Register: (5) explanation & quality of estimate





estimates so you know what might need follow-up analysis

Risk Register: (6) mitigation and response plans

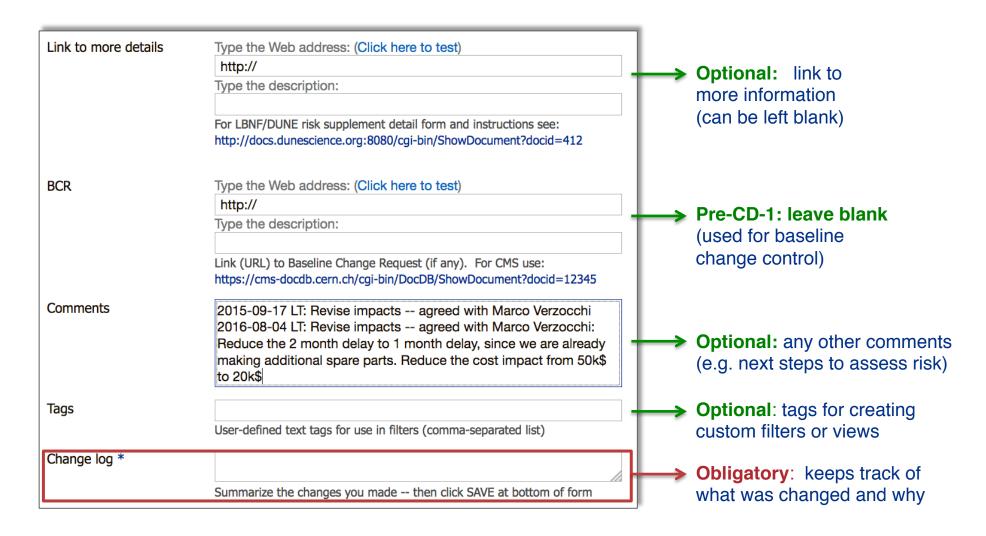


- Risk mitigations: preemptive actions to reduce the probability and impact of a risk BEFORE it happens.
 Such actions are included in the baseline plan.
- Proposed Actions: capture

 any mitigations that you are considering, but which are not yet approved for inclusion in the baseline
- Risks responses: actions
 that are executed AFTER a risk happens, to reduce the impacts. Cost and schedule impacts should also account for response plans.



Risk Register: (7) more information





Risk Register: (8) version history

	ADMIN USE ONLY	
	Lucas Taylor (11/28/2016 5:14 AM): Update Start and Expiration dates Lucas Taylor (8/4/2016 6:45 AM): 2016-08-04 LT: Revise impacts agreed with Marco Verzocchi: Reduce the 2 month delay to 1 month delay, since we are already making additional spare parts. Reduce the cost impact from 50k\$ to 20k\$ Lucas Taylor (9/17/2015 9:49 AM): 2015-09-17 Revise impacts agreed with Marco Verzocchi Lucas Taylor (9/17/2015 9:39 AM): 2015-09-17 Revise impacts agreed with Marco Verzocchi	Displays the change log
ADMIN COMMENT		
Version: 28.0 Created at 5/6/2015 6:39 Al Last modified at 11/28/2016		
Taylor	Be sure to save	
	vour changes —	

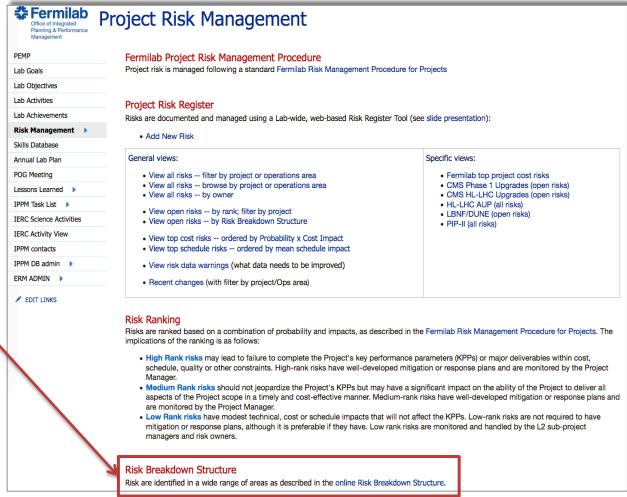


Risk Breakdown Structure

https://go.usa.gov/x9sCm

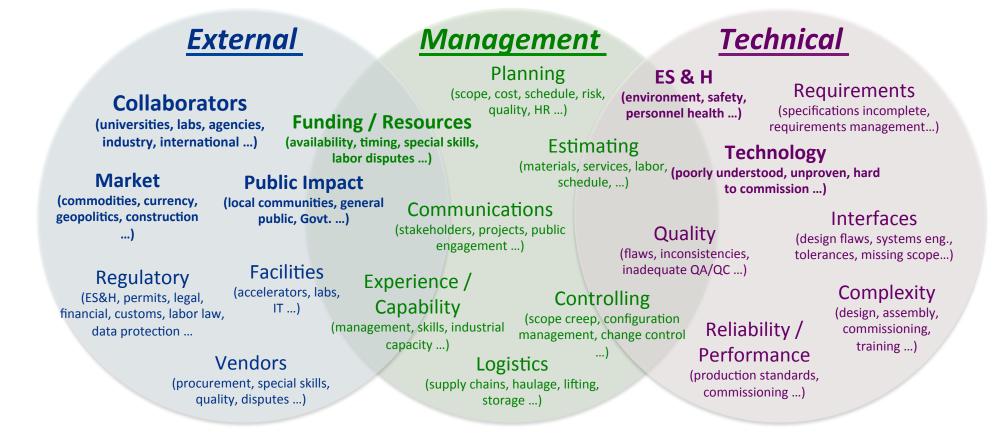
One risk identification approach

- Brainstorm all risks with open mind
- Consider risks for each WBS area
- 3. Look through the Risk Breakdown Structure to see if you missed major risk areas





Risk Breakdown Structure





Some takeaways

- Risk Management just means "managing when there is uncertainty"
 - You all already do this. The risk register tool just provides structure.
- Consider positive opportunities as well as negative threats
- Capture candidate risks in the register without too much filtering and don't over-polish the data. You'll refine everything later anyway.
 - Come from different angles: brainstorming, WBS, RBS review
- Don't confuse risk causes with risk events with risk impacts
 - Work back from risk consequences to find possible root causes
- Consider pre-emptive mitigations and reactive risk responses
- Today: aim to capture all the major risks with broad brush strokes
 - Don't forget to agree on a risk owner to further assess the risk



More information

- Fermilab Risk Management
- Project Risk Management
- Risk Management Board
- Operations Risk Management
- Enterprise Risk Management
- PIP-II Risk Summary

- → https://go.usa.gov/x9sCU
- → https://go.usa.gov/x9sCm
- → https://go.usa.gov/xXcyM
- → https://go.usa.gov/x9sCp
- → https://go.usa.gov/x9sCv
- → https://go.usa.gov/xXRrr

Any questions: Lucas.Taylor@cern.ch



EXTRAS



April 2017





Fermilab Risk Register SharePoint Reference Documentation

SharePoint details

The Risk Register is built using several three inter-linked Lists:

1. RBS

- Risk Breakdown Structure: areas of risk with descriptions
- Each risk is assigned an RBS category

2. Projects

- List of projects (also includes operations areas)
- Each risk is assigned to a project / ops area

3. Risk Register

The main list – one entry per risk



RBS: SharePoint List Definition

Columns

A column stores information about each item in the list. The following columns are currently available in this list:

Column (click to edit)

Type

Required

Risk Area -- base Choice

Risk Topic Single line of text

RBS Calculated (calculation based on other columns)

Risk Area Calculated (calculation based on other columns)

Description Multiple lines of text

Modified Date and Time

Created Date and Time

Created By Person or Group

Modified By Person or Group



Projects: SharePoint List Definition

Columns

A column stores information about each item in the list. The following columns are currently available in this list:

Column (click to edit)

Type

Required

Title Single line of text

P6 ID Number

Home page Hyperlink or Picture

ID plus Title Calculated (calculation based on other columns)

IS_OPERATIONS Single line of text

Modified Date and Time

Created Date and Time

Created By Person or Group

Modified By Person or Group



Risk Register: SharePoint List Definition (1 of 6)

Columns

A column stores information about each item in the list. The following columns are currently available in this list:

Column (click to edit)

Type

Required

RI-ID Single line of text

Title Single line of text

Project Lookup

Summary Multiple lines of text

Risk Type Choice

Risk Area (RBS) Lookup

Owner (Person) Person or Group

WBS / Ops Lab Activity Choice

Risk Status Choice

Approval Status Choice

Start Date Date and Time

Expiration Date Date and Time



Risk Register: SharePoint List Definition (2 of 6)

Probability Number

Technical Impact Choice

Impact (k\$) - Function Choice

Impact (k\$) - Min Number

Impact (k\$) Number

Impact (k\$) - Max Number

Impact (months) - Function Choice

Impact (months) - Min Number

Impact (months) Number

Impact (months) - Max Number

Impacted Activities Multiple lines of text

Explanation of Estimate Multiple lines of text

Quality of Risk Estimates Choice



Risk Register: SharePoint List Definition (3 of 6)

Cause or Trigger Multiple lines of text

Risk Mitigations Multiple lines of text

Proposed Actions Multiple lines of text

Proposed Actions Cost (k\$) Number

Risk Responses Multiple lines of text

Link to more details Hyperlink or Picture

BCR Hyperlink or Picture

Comments Multiple lines of text

Change log Multiple lines of text



Risk Register: SharePoint List Definition (4 of 6)

ADMIN COMMENT Single line of text

ADMIN TAGS Single line of text

Comments to Tim Single line of text

LT done Choice

Workshop comment Calculated (calculation based on other columns)

RBS:Risk Topic Lookup

RBS:Risk Area Lookup

Project:P6 ID Lookup

Project:ID plus Title Lookup

Created Date and Time

Modified Date and Time

Project:IS_OPERATIONS Lookup

Created By Person or Group

Modified By Person or Group



Risk Register: SharePoint List Definition (5 of 6)

Impact (workdays) Calculated (calculation based on other columns)

Impact (workdays) - Min Calculated (calculation based on other columns)

Impact (workdays) - Max Calculated (calculation based on other columns)

Impact Score - Max PS IS Risk Rank RR Risk ID plus Title



Cost Impact

Schedule Impact

P x Impact (k\$)

Post-mitigation P x Impact (k\$)

Impact (months) - Mean

Impact Score - Schedule

Impact Score - Cost

Impact (k\$) - Mean

Probability Score

Risk Register: SharePoint List Definition (6 of 6)

PID Calculated (calculation based on other columns) CBIN1 Calculated (calculation based on other columns) CBIN2 Calculated (calculation based on other columns) CBIN3 Calculated (calculation based on other columns) **CMAX** Calculated (calculation based on other columns) SBIN1 Calculated (calculation based on other columns) SBIN2 Calculated (calculation based on other columns) SBIN3 Calculated (calculation based on other columns) **SMAX** Calculated (calculation based on other columns) Months to Start Date Calculated (calculation based on other columns) Within next 12 months Calculated (calculation based on other columns) Warnings Calculated (calculation based on other columns) Warning01 Calculated (calculation based on other columns) Warning08 Calculated (calculation based on other columns) Warning11 Calculated (calculation based on other columns) Warning13 Calculated (calculation based on other columns) Warning15 Calculated (calculation based on other columns) Warning16 Calculated (calculation based on other columns) Warning19 Calculated (calculation based on other columns)

